

IPB Insurance CLG
Trading as IPB Insurance

Solvency and Financial Condition Report 2020

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Introduction / Summary

IPB Insurance CLG (“the company” or “IPB”) has prepared this Solvency Financial Condition Report (“SFCR”) to satisfy the public disclosure requirements under the Commission Delegated Regulation (EU) 2015/35 of the European Parliament supplementing Directive 2009/138/EC, known as Solvency II, which came into effect from 1 January 2016. This SFCR covers the business and performance of the company, its system of governance, risk profile, valuation for solvency purposes and capital management. The ultimate responsibility for all of these matters lies with the company’s Board of Directors, with support from various governance and control functions that have been put in place to monitor and manage the operations of the business. This SFCR went through both an internal and external review and approval process, including Board approval as per the *EIOPA Guideline 37* and was subject to controls to ensure that the information contained herein is reliable, complete and consistent with information and other reports submitted to the Central Bank of Ireland (“Central Bank”).

The company is a mutual non-life Insurance company established under the Companies Acts in 1926 and regulated by the Central Bank of Ireland. The principal activity of the company continues to be the provision of insurance and risk management support to its Members and customers, both in the public and private sectors, with most of its underwriting risk concentrated in the Republic of Ireland. The company is 100% Irish owned and is a Standard & Poor's A- stable rated insurer with excellent financial strength.

The company made a surplus before tax of €18.3 million in 2020 (2019: Surplus of €53.3 million). This reduction in surplus before tax is mainly due to a lower investment return in 2020.

The company delivered an underwriting surplus of €8.3 million (2019: surplus €9.3 million). Despite this broadly positive result, it was a year dominated by the impact of COVID-19 in terms of both financial and operational challenges.

The company delivered an investment gain of €10 million compared to a gain of €44 million for the prior year which was marginally ahead of the market weighted benchmarks.

The company has in place a comprehensive set of terms of reference, policies and procedures supporting all aspects of its governance and control framework and appropriate to its nature, size and complexity. The Board of Directors delegates authority to its Sub-Committees to complete separate programmes of work on its behalf whilst ensuring regular reporting with clear terms of reference. The company has also established the four key independent control functions required under the Corporate Governance Requirements for Insurance Undertakings 2015 and in accordance with Articles 44, 46, 47 and 48 of the Solvency II Directive – Risk Management, Compliance, Actuarial and Internal Audit. These functions are responsible for providing oversight of and challenge to the business and for providing assurance to the Board of Directors in relation to the company’s control framework. Each of the independent functions have direct reporting lines to the Board of Directors, as well as the relevant Board Committees.

The Risk Profile of the company is stable and is currently dominated by Underwriting and Market Risk. The company has complied with the Solvency II Directive on an on-going basis throughout the year and the capital available to the company is of a very high quality, consisting wholly of retained earnings. The assets that comprise the available capital are invested in a very balanced investment portfolio with limited risk accepted within the parameters of the Board Approved Risk Appetite Statement.

As at 31 December 2020, the company's eligible own funds to cover the Solvency Capital Requirement ("SCR") and Minimum Capital Requirement ("MCR") stood at €683.2 million (2019: €709.9 million), which represented a solvency ratio of 2.6 times the SCR (2019: 2.9 times). The company's SCR and MCR were €259.9 million and €65 million respectively (2019: €248.8 million and €62.2 million respectively). There was no breach of the SCR (and hence the MCR) over the reporting period.

A: Business and Performance

A.1 Business

The company is a mutual non-life insurance company limited by guarantee and established under the Companies Acts in Ireland in 1926. The company is a single entity and does not form part of a group. It is governed by the "Constitution of IPB Insurance CLG" together with corporate and regulatory legislation. The principal activity of the company continues to be the provision of insurance and risk management support to its Members and customers, both in the public and private sector, with most of its underwriting risk concentrated in the Republic of Ireland. Membership consists of Local Authorities, Education and Training Boards ("ETBs"), Regional Assemblies and the Health Service Executive ("HSE"). The company is 100% Irish owned and is a Standard & Poor's A- stable rated insurer with excellent financial strength. It is not leveraged, and it maintains large capital buffers accumulated from retained earnings. The company's current organisational structure is set out on [page 11](#).

The company's registered office and operating address is: 1 Grand Canal Square, Grand Canal Harbour, Dublin 2 D02 P820.

The Central Bank of Ireland is responsible for the financial regulation of the company. The Central Bank's address is: Central Bank of Ireland, New Wapping Street, North Wall Quay, Dublin 1.

The company's external auditor is: Deloitte, Chartered Accountants and Statutory Audit Firm, Deloitte and Touche House, Earlsfort Terrace, Dublin 2.

The company's financial year end is 31 December each year and it reports its results in EUR (Euro).

With the exception of COVID-19, the impact of which is discussed throughout this report, there have been no significant business or external events during the year.

A.2 Underwriting Performance

The company delivered an underwriting surplus of €8.3m (2019: €9.3m), a reduction of €1.0m on the previous year but €1.6m ahead of the budget of €6.7m. Despite this broadly positive result, it was a year dominated by the impact of COVID-19 in terms of both financial and operational challenges. Claims frequency trends were clearly influenced by the various phases of lockdown which impacted on social activity across all of Ireland. Given IPB's somewhat unique risk profile, reduced social activity is invariably correlated to claims frequency, particularly in the Public Liability and Motor classes. Across all classes, claim frequency fell 11% in 2020.

As stakeholders of the business, it is important that Members are protected by having a mutual insurer that delivers a positive underwriting result on a consistent basis. Our continued focus on targeted and appropriate pricing is one of the essential components influencing the financial performance. This prudent pricing of Member and non-member business has again delivered a positive underwriting performance this year. Gross written premiums (GWP) for the year were €144.1m, down 9.5% on the previous year (2019: €159.2m). However, this reduction in GWP is almost entirely derived from premium rebate credits posted and accrued for our Members and other customers due to the fact that their operations have been significantly impacted by COVID-19 and the aligned reduction in societal and employment activities. In 2020, IPB have posted a total accrual of €20.1m in premium rebate credits relating to COVID-19.

Claims incurred net of reinsurance amounted to €90.5m (2019: €107.9m). Again, this fall in claims incurred is heavily distorted by the impact of COVID-19 but is also influenced by favourable reserve movements on existing claims and which primarily relate to prior underwriting years.

Until such time as we see a fundamental change in the level of awards for injuries in Ireland, the performance of the Liability classes (PL & EL) will continue to present challenges to IPB and to the wider insurance market in Ireland. The rejection rate for assessments by the Injuries Board remains below 50% and this clearly indicates that changes to the judicial system, particularly the level of awards, is a real necessity.

In the latest publication available from the Courts Service (July 2020), cases in the High Court and Circuit combined, indicate a rise of 7% in actions and a rise of 10% in average settlements. This is comparing 2019 to 2018 and excludes claims for Medical Negligence.

In the Property classes, we enjoyed an overall positive outcome despite the fact that we posted over 100 claims for COVID-19 related events. These claims accounted for €4.2m (Gross) and €1.0m (Net). No severe weather-related losses were reported and generally the portfolio had a moderate level of medium range losses in terms of quantum.

Net commission income was €4.6m for the year, up €0.3m from the prior year (2019: €4.3m). Commission income is earned on reinsurance contracts entered with a panel of global reinsurers. Commission expenses are paid to brokers through whom we source some of our customers.

The following tables shows an analysis of the underwriting result by product and by location, compared to the prior year, as per the year-end financial statements:

Analysis of underwriting result by product					
	Third-party liability	Fire and other damage to property	Motor	Other	Total
2020	€'000	€'000	€'000	€'000	€'000
Gross written premiums	97,980	28,613	8,469	9,072	144,134
Premium ceded to reinsurers	(6,966)	(17,468)	(614)	(1,429)	(26,477)
Change in the gross provision for unearned premiums	400	240	234	119	993
Change in the reinsurance provision for unearned premiums	-	-	-	-	-
Net earned premiums	91,414	11,385	8,089	7,762	118,650
Gross claims paid	(56,632)	(9,380)	(3,803)	(948)	(70,763)
Claims recovered from reinsurers	2,056	4,231	-	-	6,287
Gross change in contract liabilities	(37,248)	(6,724)	61	(236)	(44,147)
Change in contract liabilities recoverable from reinsurers	12,388	5,772	(15)	(4)	18,141
Claims incurred net of reinsurance	(79,436)	(6,101)	(3,757)	(1,188)	(90,482)
Technical underwriting result - net	11,978	5,284	4,332	6,574	28,168
Commission income	465	6,674	40	101	7,280
Operating expenses	(16,581)	(4,842)	(1,433)	(1,535)	(24,391)
Underwriting expenses	(988)	(1,616)	(42)	(87)	(2,733)
Underwriting result	(5,126)	5,500	2,897	5,053	8,324
Net investment return	6,772	1,978	585	627	9,962
Profit/(loss) before taxation	1,646	7,478	3,482	5,680	18,286
Net insurance liabilities	536,290	14,789	20,028	11,569	582,676

Analysis of underwriting result by product					
	Third party liability	Fire and other damage to property	Motor	Other	Total
2019	€'000	€'000	€'000	€'000	€'000
Gross written premiums	112,260	28,674	9,627	8,660	159,221
Premium ceded to reinsurers	(7,095)	(17,074)	(647)	(900)	(25,716)
Change in the gross provision for unearned premiums	2,224	193	223	501	3,141
Change in the reinsurance provision for unearned premium:	-	-	-	(247)	(247)
Net earned premiums	107,389	11,793	9,203	8,014	136,399
Gross claims paid	(70,808)	(8,709)	(5,082)	(1,484)	(86,083)
Claims recovered from reinsurers	5,400	3,774	439	-	9,613
Gross change in contract liabilities	(42,755)	(2,970)	960	(354)	(45,119)
Change in contract liabilities recoverable from reinsurers	13,135	1,366	(894)	127	13,734
Net claims incurred	(95,028)	(6,539)	(4,577)	(1,711)	(107,855)
Technical underwriting result - net	12,361	5,254	4,626	6,303	28,544
Commission income	471	7,160	42	69	7,742
Operating expenses	(16,601)	(4,240)	(1,424)	(1,281)	(23,546)
Underwriting expenses	(1,105)	(2,174)	(47)	(97)	(3,423)
Underwriting result	(4,874)	6,000	3,197	4,994	9,317
Net investment return	31,012	7,921	2,660	2,392	43,985
Profit/(loss) before taxation	26,138	13,921	5,857	7,386	53,302
Net insurance liabilities	511,829	14,078	20,309	11,447	557,663

Analysis of underwriting result by location	2020			2019		
	Republic of Ireland €'000	Northern Ireland €'000	Total €'000	Republic of Ireland €'000	Northern Ireland €'000	Total €'000
Gross written premiums	144,134	-	144,134	159,221	-	159,221
Premium ceded to reinsurers	(26,477)	-	(26,477)	(25,716)	-	(25,716)
Change in the gross provision for unearned premiums	993	-	993	2,779	362	3,141
Change in the reinsurance provision for unearned premiums	-	-	-	(248)	1	(247)
Net earned premiums	118,650	-	118,650	136,036	363	136,399
Gross claims paid	(70,577)	(186)	(70,763)	(85,420)	(663)	(86,083)
Claims recovered from reinsurers	6,363	(76)	6,287	9,546	67	9,613
Gross change in contract liabilities	(44,614)	467	(44,147)	(44,484)	(635)	(45,119)
Change in contract liabilities recoverable from reinsurers	18,546	(405)	18,141	13,789	(55)	13,734
Claims incurred net of reinsurance	(90,282)	(200)	(90,482)	(106,569)	(1,286)	(107,855)
Technical underwriting result - net	28,368	(200)	28,168	29,467	(923)	28,544
Commission income	7,280	-	7,280	7,742	-	7,742
Operating expenses	(24,391)	-	(24,391)	(23,546)	-	(23,546)
Underwriting expenses	(2,733)	-	(2,733)	(3,423)	-	(3,423)
Underwriting result	8,524	(200)	8,324	10,240	(923)	9,317
Net investment return	9,962	-	9,962	43,985	-	43,985
Profit/(loss) before taxation	18,486	(200)	18,286	54,225	(923)	53,302
Net insurance liabilities	586,869	(4,193)	582,676	561,855	(4,192)	557,663

[Appendix 1](#) and [Appendix 2](#) provide further detail on the underwriting performance as per the year end *S.05 Premium, Claims and Expenses* Templates and the *S.19.01.21 Non-Life Insurance Claims* Template.

A.3 Investment Performance

The company delivered an investment gain of €10 million compared to a gain of €44 million for the prior year which was marginally ahead of the market weighted benchmarks. 2020 was a turbulent year as markets came to terms with the severe impact of COVID-19 related lockdowns and significant fiscal and monetary interventions. Equity markets had their fastest ever bear and bull market retracements while major bond markets rallied despite increased government borrowing. We expect global growth to grow dramatically off the low comparisons of 2020 but 2021 will likely pose different challenges as vaccine rollouts will dictate the pace of recovery across regions.

The following tables show an analysis of the investment return, compared to the prior year, as per the financial statements.

Analysis of net investment return						
	Investment income	Net realised gains/ (losses)	Net unrealised gains/ (losses)	FX gains/ (losses)	Investment expenses	Total investment return
2020	€'000	€'000	€'000	€'000	€'000	€'000
Investment properties	5,473	-	(10,303)	-	-	(4,830)
At fair value through profit or loss						
- Debt securities	9,422	(1,424)	(1,098)	(1,503)	-	5,397
- Equity securities	3,393	3,736	4,983	(2,802)	-	9,310
Loans and receivables						
- Loans to local authorities	77	-	-	-	-	77
- Deposits with credit institutions	(63)	-	-	-	-	(63)
Cash and cash equivalents	(661)	-	-	(2)	-	(663)
Derivatives	-	-	-	1,916	-	1,916
FX gain/(loss) on insurance business	-	-	-	(207)	-	(207)
Investment Income	17,641	2,312	(6,418)	(2,598)	-	10,937
Investment expenses	-	-	-	-	(975)	(975)
Total net investment return	17,641	2,312	(6,418)	(2,598)	(975)	9,962

Analysis of net investment return						
	Investment income	Net realised gains/ (losses)	Net unrealised gains/ (losses)	FX gains/ (losses)	Investment expenses	Total investment return
2019	€'000	€'000	€'000	€'000	€'000	€'000
Investment properties	5,365	-	2,018	-	-	7,383
At fair value through profit or loss						
- Debt securities	10,392	3,224	(129)	197	-	13,684
- Equity securities	4,942	3,323	16,978	1,213	-	26,456
Loans and receivables						
- Loans to local authorities	88	-	-	-	-	88
- Deposits with credit institutions	91	-	-	-	-	91
Cash and cash equivalents	(535)	-	-	-	-	(535)
Derivatives	-	-	-	(2,133)	-	(2,133)
FX gain/(loss) on insurance business	-	-	-	63	-	63
Investment Income	20,343	6,547	18,867	(660)	-	45,097
Investment expenses	-	-	-	-	(1,112)	(1,112)
Total net investment return	20,343	6,547	18,867	(660)	(1,112)	43,985

The company has no gains / losses recognised directly in equity because all gains and losses are recognised through the Profit & Loss Account as opposed to through the Statement of Changes in Equity. The company does not engage in any securitisation.

Company assets are invested in highly rated investments in accordance with the “prudent person principle”. Investment decisions are made in the best interests of policyholders and other stakeholders. The fundamental objective is that all valid claims and expenses are paid as they fall due. In practice, assets are allocated into two notional portfolios which have different objectives – The matched portfolio and the risk portfolio. These objectives are discussed in more detail later in this Report.

A.4 Performance of other activities

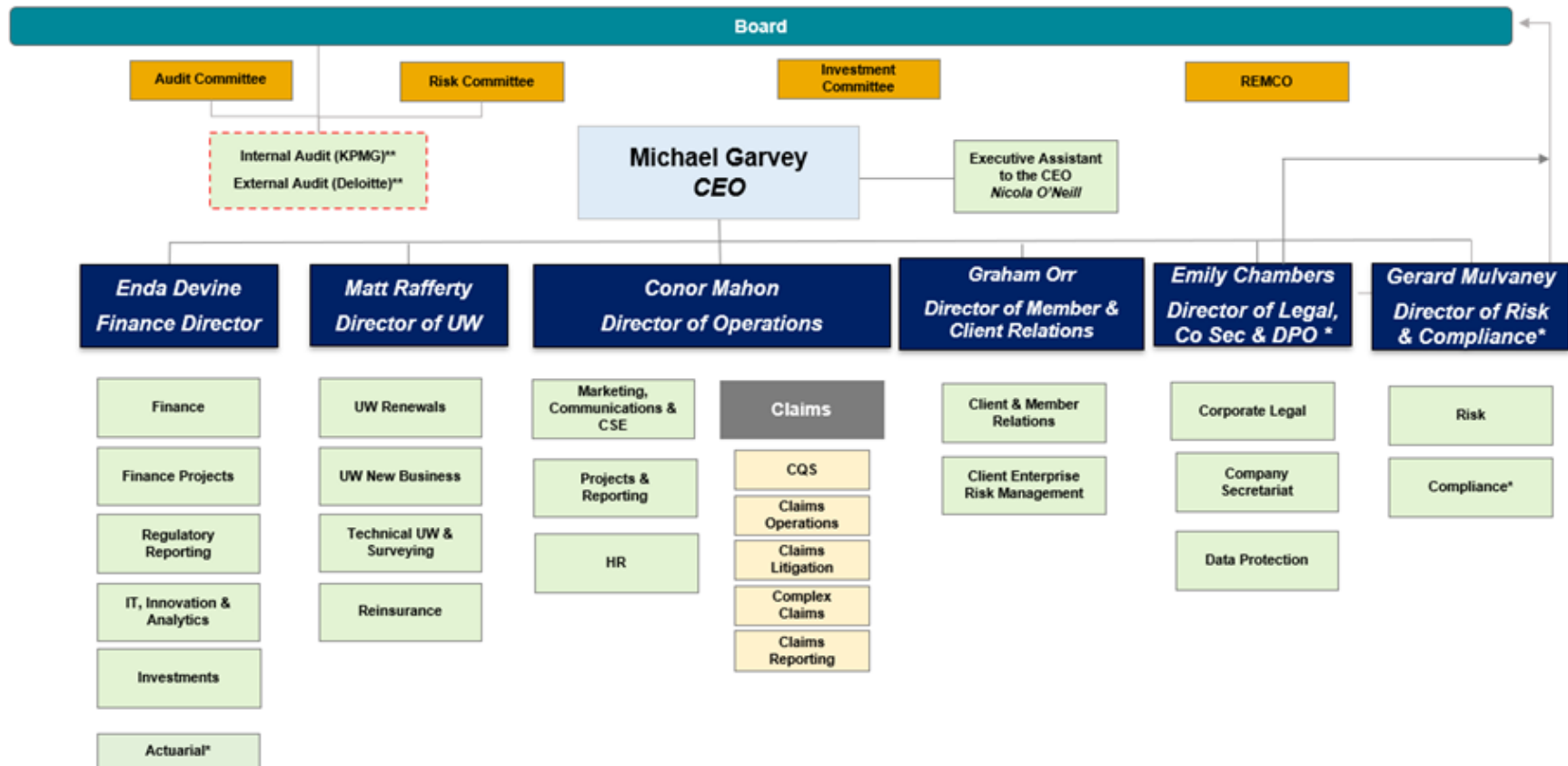
Operating expenses were up marginally compared to the prior year. Total operating expenses amounted to €24.4 million for the year (2019: €23.5 million). The largest component of operating expenses related to staff costs.

A.5 Any other Information

A €200m Members’ Retained Earnings Distribution was supported by Members at the 2018 AGM subject to annual review and confirmation of the company’s ‘ability to pay’ with reference to outstanding liabilities and wider market dynamics. This was increased by an additional €5m in 2020. As at the end of

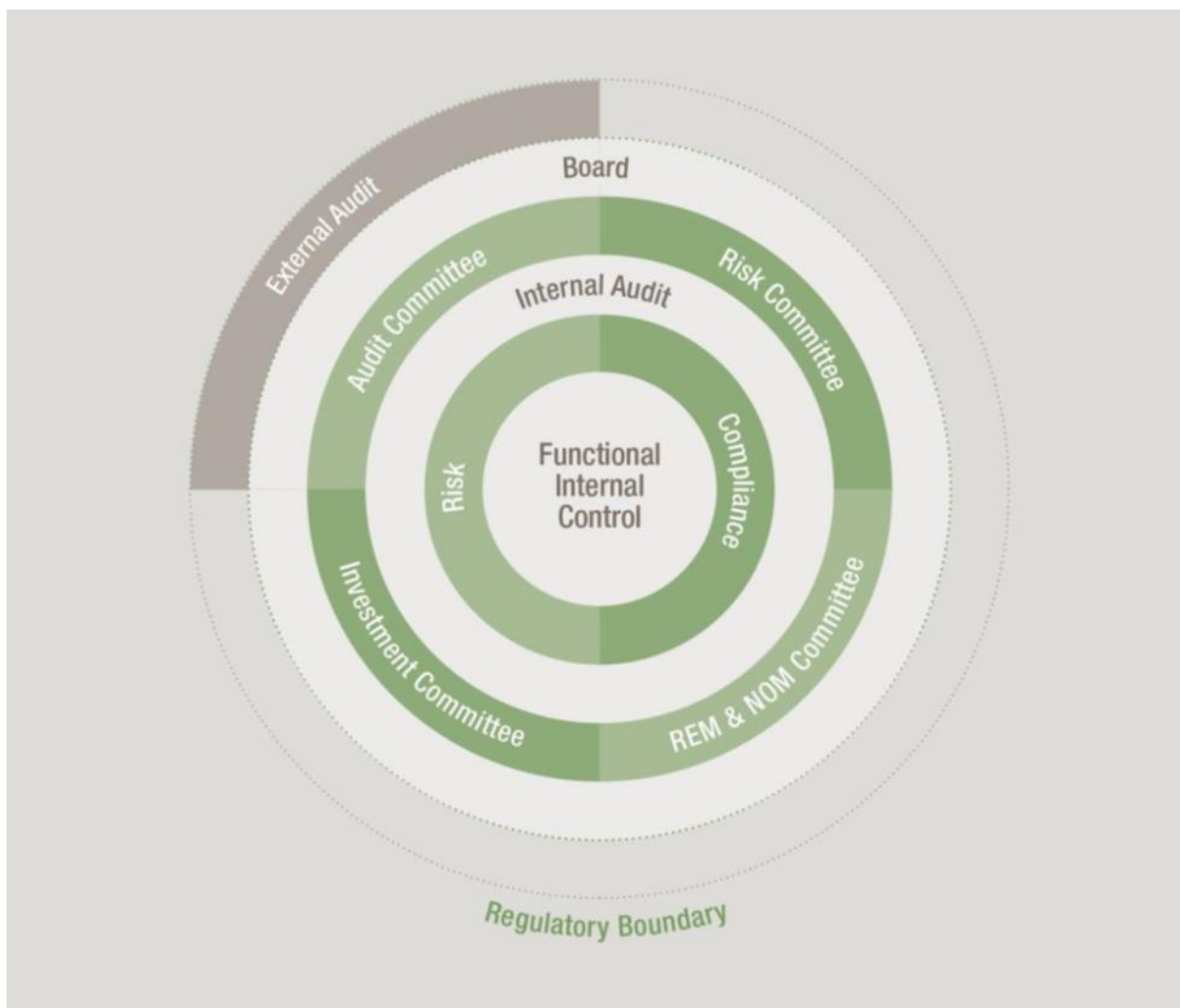
December 2020, €155m had been distributed. There is a further €25m due for distribution in 2021 and the balance of €25m to be paid in 2022.

B: System of Governance



* The Company Secretary and the Control Functions of Risk, Compliance and Actuarial have direct regulatory reporting responsibilities to the CEO, Board, and its Committees.

** Internal & External Audit have direct regulatory reporting to the Board and Audit Committee – also have a relationship with Risk, Compliance and Finance



B.1 General Information on the System of Governance

Role of the Board of Directors

The key role of the Board of Directors involves leadership and oversight of the Chief Executive Officer's effective implementation of the business's strategy. The Chairperson, George Jones, is responsible for leading the Board of Directors and ensuring the full participation of each Director. Constructive challenge by the Board of Directors to management is critical in providing assurance to the company's stakeholders that the business and its management team achieve appropriate governance standards while meeting the goals and objectives of the business.

Board of Directors Composition

The composition of the Board of Directors is consistent with regulatory requirements and responsive to the evolution of the company's business activities. The Board of Directors, following Central Bank consultation on its optimum composition, comprises of four group non-executive Directors (GNED) (George Jones, Sean O'Grady, John Hogan, John Clendennen), three Independent Non-Executive Directors (INED) (Caitriona Somers, Barbara Cotter and John Smyth with Joan Garahy appointed 1st August 2020 following Mr Smyth's retirement on 31st July 2020) and two Executive Directors, the Chief Executive

Officer (CEO), Michael Garvey and the Finance Director, Enda Devine. There is a clear division of responsibilities between the Chairperson and the CEO. The Board of Directors has the strength and balance to ensure that all aspects of the business are addressed. The skills of the INEDs assist with the development of the business while the GNEDs ensure maintenance of the experience of the Membership's operations. The Executive Directors have a significant amount of technical, financial and insurance experience and they are tasked with delivering on the strategic objectives of the company and in doing so, oversee the day-to-day operations of the company. Each member of the Board participates in a comprehensive training and development programme to ensure continuous skills enhancement.

Board Committees

The company has in place a comprehensive set of terms of reference, policies and procedures supporting all aspects of its governance and control framework all of which is appropriate to its nature, size and complexity. The Board delegates, and in no way abrogates, authority to the following Board Committees to complete programmes of work on its behalf with clear terms of reference ensuring regular reporting to the Board:

- **A Risk Committee**, the main role of which includes responsibility to establish, document and devolve throughout the company a comprehensive risk management framework. The Risk Committee assists the Board with its oversight of risk and risk management. It meets at least four times per year and follows a structured approach that covers all key risk types within the business, including emerging and strategic risks. The Risk Committee is advised by subject matter experts on risk management, underwriting, claims, investments and compliance.
- **An Audit Committee**, the main role of which includes responsibility for maintaining oversight of the company's financial reporting, internal controls, audit processes and processes for monitoring legal and regulatory compliance. The Audit Committee also reviews the escalation process for employees in accordance with the company's Speak Up Policy.
- **An Investment Committee**, the main role of which includes responsibility for ensuring discharge by the Board of Directors of its oversight responsibilities in respect of the conduct of the company's investment management operations within approved investment policy and risk parameters. The Investment Committee also monitors the compliance of the company's investment activities with legislative provisions and regulatory requirements.
- **A Remuneration and Nomination Committee**, the main role of which includes responsibility for recommending succession planning for the Board and Management for Board approval. This includes overseeing the fitness and probity process associated with the appointment or removal of Board members and any head of control function by conducting an annual review of their compliance with requisite standards. The Remuneration and Nomination Committee is also responsible for Board recommendation of the company's Remuneration Policy, non-executive Director fee structures, and the remuneration of Executive Directors and individuals remunerated per criteria specified in its Terms of Reference.

Independent Control Functions

The company has also established the four key independent control functions required under the Corporate Governance Requirements for Insurance Undertakings 2015 and in accordance with Articles 44, 46, 47 and 48 of the Solvency II Directive – Risk Management, Compliance, Actuarial and Internal Audit. These functions are responsible for providing oversight of and challenge to the business and for providing assurance to the Board of Directors in relation to the company's control framework. Each of the independent functions have direct reporting lines to the Board of Directors, as well as the relevant Board of Directors Committees. These functions are discussed in more detail later in this report.

Remuneration, Employee Benefits and Practices

The company's Remuneration Policy is underpinned by a philosophy of providing employees with appropriate remuneration and incentives to encourage high performance and to ensure that they are, in a fair and responsible manner, rewarded for their individual contributions which are aligned to the success of the company while also ensuring that the principles of sound, prudent risk management are fully reflected. Excessive risk taking is neither encouraged nor rewarded, with respect to the business as a whole having regard to IPB's mutual status and value creation for IPB's stakeholders.

Our philosophy has the objective of retaining, developing, motivating and attracting high-performing employees and fairly and responsibly rewarding individual contributions to IPB's success per the risk strategy and appetite, whilst ensuring that excessive risk taking is discouraged and remuneration practices are aligned with IPB's strategic direction, strategy and stakeholders' interests and consistent with a reasonable assessment of its financial situation and prospects.

The company places significant strategic importance on Diversity and Inclusion (D&I) and it is central to our overall company strategy and objectives. We recognise the importance of embedding diversity and inclusion as a core part of our ways of working and thinking – the benefits associated with nurturing a diverse and inclusive culture are clear and we are committed to our own journey and development in this respect.

We have adopted a clear D&I strategy that sets out our diversity priorities in respect of Gender Balance and Pay Gap, Diversity of Thought, Under-represented groups, and Generational Diversity (age and tenure). We have also defined our strategic priorities in respect of inclusion to include Fairness and Respect, Safety and Openness, and Empowerment and Growth. Together, these priority areas are designed to drive an increased sense of Value and Belonging which is central to ensuring that we have the right culture in place – one which has diversity and inclusion as key building blocks.

The key principles underpinning IPB's Remuneration Policy are:

- To reflect IPB's commitment to compliance with applicable legal and regulatory requirements, including but not limited to the Corporate Governance Requirements for Insurance Undertakings 2015 (the Requirements), the Central Bank of Ireland's Guidelines on Variable Remuneration Arrangements for Sales Staff issued in 2014, the EIOPA Guidelines on the System of Governance and the Solvency II Delegated Regulation (EU) 2015/35.
- To create an integrated IPB Remuneration and Benefits Framework that is consistent with IPB's remuneration philosophy and delivers appropriate remuneration packages, based on annual reviews and approvals by the Committee and the Board of remuneration per risk appetite and effected by the appropriate governance in line with IPB's approval processes. This ensures internal equity and market competitiveness through periodic participation in external market reviews and benchmarking exercises with support from suitably qualified and independent external advisors as identified by and appointed by the Committee and the Board.
- To support IPB in retaining, developing, motivating and attracting appropriately skilled employees in a competitive market through the delivery of competitive remuneration packages.
- To give effect to the principle of rewarding those who contribute most in their role and in supporting realisation of the Company objectives through a responsive and effective remuneration framework that recognises this enhanced contribution.

- To support IPB employees in creating sustainable results in the interests of all stakeholders and clearly linking the interests of our key stakeholders and employees through an appropriate Remuneration and Benefits Framework.

- To support the Committee and the Board through their annual cycles of work, ensuring that periodic reviews are performed to inform engagement by their appointed independent advisors in providing independent and objective advice to support their decision making. The company provides employees, including Executive Directors, with a range of benefits including income protection and death in service benefits. Employees are also provided with health insurance contributions and contributions payable into Personal Retirement Savings Accounts (defined contribution pension plans) based on percentage of salary, to which they can voluntarily contribute to suit their circumstances. A comprehensive Learning and Development framework, supported by educational assistance and comprising internal and external training and leadership development, is available to employees. Share options or shares do not form part of the available employee benefits however the company operates an annual bonus plan for employees payable in addition to contractual remuneration. The focus of the company's approach to variable remuneration, which is secondary in terms of quantum and certainty of availability relative to fixed remuneration, is on ensuring sound and effective risk management and avoidance of potential perception or encouragement of excessive risk taking. This is achieved through framing eligibility to participate on satisfactory company and individual performance, inclusion of financial and non-financial measures and with submission of the company performance objectives against which overall financial performance is measured and evaluated to the Remuneration Committee and the Board for annual review and approval.

The company, through the Remuneration and Nomination Committee of the Board of Directors, continually reviews the Remuneration and Benefits Framework in place to ensure that it is appropriate in the context of all regulatory and compliance requirements.

Material Transactions with Members during the reporting period

The company historically issued a number of loans to local authorities for the purpose of developing local community initiatives (including local authority premises, roads and amenities). The company ceased providing these loans with effect from 2009, therefore there were no loan advances made to local authorities during the year. Loan capital repayments and interest payments made by the local authorities during the year amounted to €2.5 million (2019: €1.9 million). Loan balances outstanding at year end amounted to €14.0 million (2019: €16.4 million).

B.2 "Fit and Proper" requirements

The company has always been committed to ensuring its employees are of the highest calibre. The company's Fitness & Probity & Minimum Competency Policy illustrates its commitment to adherence to legal and regulatory requirements in engaging personnel and reinforces the philosophy of ensuring that all employees perform their duties with integrity and a strong sense of ethical responsibility.

Its provisions apply to any employee, non-employee such as Directors, candidates, temporary staff, contractors or third-party service providers of the company who perform duties which are considered, by the Central Bank to involve either a Controlled Function ("CF") or a Pre-approval Controlled Function ("PCF"). Its provisions apply from the beginning of the recruitment process and due regard to them must be considered as mandatory during any recruitment of persons performing duties involving a CF or PCF, and the application of the Fitness & Probity ("F&P") Standards and the Minimum Competency Code and

Regulations 2017 (hereafter “the F&P regulatory requirements”) remain applicable and must be maintained throughout their employment with the company.

Standards

In order to meet the F&P regulatory requirements, the company does not allow a person to perform duties involving a CF or a PCF, unless satisfied, on reasonable grounds, that they meet the Central Bank Standards. As an employer, the company is responsible for ensuring that each of its personnel meets the F&P regulatory requirements, on entry to the financial services industry and throughout their career.

The company is satisfied of its ability to judge whether an individual has the competence, experience and ability to understand the technical requirements of the business, the inherent risks and the management processes required to conduct the operations of the company effectively. Whereas common standards of probity apply regardless of the size or activity of the company, the competence requirements will vary to reflect the nature of the post and the size and activity of the company and the applicable approach ensures that the company undertakes necessary due diligence to ensure satisfaction of the F&P regulatory requirements. In meeting the F&P regulatory requirements, a person performing duties involving a PCF or a CF role in the company must be:

- Competent and capable;
- Honest and ethical and act with integrity; and
- Financially sound.

The company undertakes a number of procedures to ensure the above requirements are met and to ensure compliance with the F&P regulatory requirements and the company’s F&P Policy. Such procedures include the following:

Heads of Department

Heads of business departments within the company have overall responsibility for ensuring that all employees in their respective departments are aware of and adhere to this Policy and to provide relevant information to the Human Resources Department and the Compliance Department as requested in relation to compliance with the F&P Policy.

Compliance Department

The Compliance Department ensure that the F&P Policy is made available to all employees on the compliance site on the company’s intranet and that education and training in relation to the F&P Policy is provided as required. In addition, the Compliance Department will review compliance with the F&P Policy as part of the overall compliance monitoring programme and ensure adherence to regulatory requirements.

Human Resources Department

The Human Resources Department is responsible for the implementation and maintenance of the company’s Recruitment and Selection Policy which sets out the process for the recruitment of internal and external candidates to the company. The Recruitment & Selection Policy sets out the due diligence to be performed when recruiting for PCF and CF roles by management and HR.

In addition, the Human Resources Department is responsible for the maintenance of the internal registers related to F&P. The F&P Register must record all PCF and CF roles, both present and past. These registers are maintained on the HR Compliance Module of the Company's HR system.

The Human Resources Department must ensure that the contract of employment for all new hires and appointees (whether PCF or otherwise) provides that the offer is subject to the necessary pre-employment fitness and probity screening and that for PCF roles, the offer is subject to and effective only on receipt of the CBI's prior approval in writing of the appointment of the person to perform the function.

Company Secretariat

The Company Secretariat Department is responsible, in conjunction with the Directors themselves, for ensuring INEDs and GNEDs are in compliance with the F&P Policy and the relevant regulatory requirements.

Remuneration Committee

In accordance with the Terms of Reference of the Remuneration Committee, the proposed arrangements particular to all employees categorised as PCF, CF1 and remunerated at defined levels must be presented to the Remuneration Committee for approval and to the Board for noting before they commence employment with the company.

Due Diligence

The company is required to undertake due diligence to ensure that the F&P Standards are met. The Recruitment & Selection Policy sets out the due diligence to be performed when recruiting all staff members including PCF and CF role holders. This due diligence exercise is also carried out on an annual basis for all PCF and selected CF role holders to ensure ongoing compliance with the company's F&P Standards.

In the event that any material items are identified during the due diligence process this will be duly addressed and appropriately actioned. The company may engage with an external provider to assist with conducting due diligence.

Offers of employment are subject to full compliance being met by the candidate through F&P regulatory requirements, reference, professional memberships and qualification, court judgements checking.

This checking process is conducted by an external provider on behalf of the company. This service provides an independent, objective check in relation to candidates.

Outsourced Functions

Pre-approved Control Functions (PCF)

The company requires that all persons performing duties involving a PCF role on an outsourced basis are compliant with the F&P regulatory requirements.

Where performance of such duties is outsourced to an 'unregulated entity', the company requires the identity notification of the individual who will perform them on an outsourced basis as it obtains the Central Bank's approval prior to the appointment of any such individual.

Control Functions

Where performance of duties involving a CF role is outsourced to an ‘unregulated entity’, the company requires the unregulated entity to be able to identify the individuals who perform such duties, and assess whether they are compliant with the F&P regulatory requirements and obtain agreement to abide by them.

The company requires an outsourced unregulated entity performing a CF role on its behalf to furnish the company with confirmation of all F&P requirements (including sample documentation as to how the compliance is adhered to for each person) and to provide written confirmation that the individuals performing the CF have agreed to abide by the F&P regulatory requirements.

Ongoing Nature of Fitness and Probity requirements

F&P requirements are relevant and must be adhered to for the duration of an individual’s employment with the company. On an annual basis, the company requires all relevant employees to complete a F&P declaration and confirmation so that any material changes to the employees F&P status can be communicated to the company. All F&P declarations and confirmations are submitted to HR for retention on the employees’ files.

B.3 Risk Management System including the Own Risk and Solvency Assessment

Risk Management Structure

Risk management is central to safeguarding the promise that the company makes to its policyholders and Members and in the interests of all stakeholders, risk management seeks to:

- Protect the company’s operations by promoting a sound culture of risk awareness as well as disciplined and informed risk taking.
- Protect the company’s strong capital base by monitoring that risks taken are not beyond the company’s risk appetite.
- Support decision making processes by providing consistent, reliable and timely risk information.

The Board of Directors is responsible for ensuring that risk is effectively managed by those involved in running the company on a day-to-day basis. The Board of Directors establishes prudent and effective controls to manage risk via the risk framework and sets the company’s appetite for risk via the Risk Appetite Statement.

The Risk Committee assists the Board of Directors with its oversight of risk and risk management. It meets at least four times per year and follows a structured approach that covers all key risk types within the business, including emerging and strategic risks. The Risk Committee is advised by subject matter experts on risk management, underwriting, claims, investments and compliance.

Risk management is core to all business activities and staff are guided by documented policies and procedures, underpinned by an active and embedded risk management function, intranet, fora and training.

The Management Risk Forum is a Committee of the Leadership Team of IPB with responsibility for supporting the Risk Function in risk identification, measurement, monitoring, management and reporting on material current and emerging risks within the Company. This includes supporting the Director of Risk & Compliance (DoR&C) who has distinct responsibility for the risk management function and for maintaining and monitoring the effectiveness of IPB’s risk management system.

The Risk Framework

The risk framework describes the company's system to identify, measure, monitor, manage and report on risk in the business. It ensures that risk management is aligned with the company's strategic objectives and it is guided by seven key principles. Implementation of the risk framework relies on a system of integrated risk management tools that promote a culture of risk management throughout the company.

The Board of Directors articulates risk appetite in order to ensure the solvency of the company at all times. Risk appetite is ultimately expressed in terms of detailed operating limits that guide the day-to-day activities of those entrusted to run the business. This enables the company to pursue its strategic objectives while limiting risk in a transparent and structured manner. All risks are monitored regularly, and certain risk types are monitored daily. Procedures are in place to reduce risk levels should operating limits be threatened, and a system of intermediate warning points is used to ensure that remedial action can be taken long before a breach is threatened as shown below:



Within Risk Appetite Status

The company is normally expected to operate within Risk Appetite.

Risk Appetite Proximity Warning

A Risk Appetite Proximity Warning indicates that a Risk Appetite Alert is threatened and corrective action is required.

In the event of a Risk Appetite Proximity Warning the Director of Risk & Compliance and the relevant business area shall take appropriate immediate steps to return the company to risk appetite. The Director of Risk & Compliance shall inform the CEO without undue delay. The CEO shall decide on the need for further escalation. In any case, the Proximity Warning shall be noted at the next Risk Committee meeting and reporting to the Risk Committee shall continue until risk appetite is restored. Should the proximity not be addressed within three quarters (or earlier if deemed necessary by the Director of Risk & Compliance) the relevant business area owner shall be requested to attend a Risk Committee meeting to discuss the issue and how it will be resolved.

Risk Appetite Alert

A Risk Appetite Alert indicates that a Risk Appetite Limit breach is threatened and swift and decisive corrective action is required.

In the event of a Risk Appetite Alert the Director of Risk & Compliance and the relevant business area shall take the appropriate immediate steps to return the company to risk appetite. The Director of Risk &

Compliance shall consider engaging the company's Incident and Error Management Policy. The Director of Risk & Compliance must inform the Risk Committee and any other relevant internal stakeholder without undue delay. The Risk Committee shall agree on necessary steps to restore appetite and consider further escalation to the Board. In any case, the Risk Appetite Alert is noted at the next Board meeting. Reporting continues until risk appetite is restored, at a reporting frequency and level of detail to be determined by the Risk Committee. Should the alert not be addressed within two quarters (or earlier if deemed necessary by the Director of Risk & Compliance) the relevant business area owner shall attend a Risk Committee meeting to discuss the issue and how it will be resolved.

Risk Appetite Limit Breach

A Risk Appetite Limit breach is serious and requires prompt action at Board level.

In the event of a Risk Appetite Limit breach the Director of Risk & Compliance must engage the company's Incident and Error Management Policy informing the Board without undue delay. The Board shall be briefed and furnished with a recommended plan to return to Risk Appetite. The details of the breach and the planned actions to remedy the breach must be communicated to the Central Bank of Ireland by the Board promptly in writing. Reporting is carried out until the breach is closed, at a reporting frequency and level of detail to be determined by the Board. Should a breach not be addressed within one quarter (or earlier if deemed necessary by the Director of Risk & Compliance) the relevant business area owner shall attend a Risk Committee meeting to discuss the issue and how it will be resolved.

The Risk Committee and the Board of Directors are regularly and at least annually informed by a comprehensive Risk Report and subject experts from relevant areas of the company. The Risk Report covers all risk types and includes detailed risk metrics and other data on key risk exposures. It also captures detailed information at the individual risk level. A dynamic Operational Risk Register is the key tool in the management of operational risk. The risk management function engages with staff at all levels to ensure a detailed understanding of the various operational risks to which the company is exposed. The management of risk is further facilitated by a robust incident and error management policy promoting the prompt reporting and root cause analysis of incidents and errors.

Risk and other company policies define the formal risk management and risk control requirements of the company. The effectiveness of policies and key controls is regularly reviewed and tested.

Own Risk and Solvency Assessment (ORSA)

The company uses the Solvency II Standard Formula to quantify risks in the business. The appropriateness of the Standard Formula is assessed as part of the Own Risk and Solvency Assessment (ORSA) process.

The ORSA is the entirety of the processes employed to identify, measure, monitor, manage, and report the material risks that the company faces, or may face. It expresses overall solvency needs in quantitative terms where possible, complemented by a qualitative description of the material risks.

The ORSA determines the overall capital necessary to achieve the strategic objectives of the company under a range of scenarios, including ensuring that solvency needs are met at all times. It also considers deviations from the assumptions underlying the SCR calculation.

The scope of the ORSA extends to all material risks and capital needs that the company faces, or may face, and extends beyond regulatory capital requirements. The scope of the ORSA includes an assessment of:

- Overall solvency needs given the risk profile, risk appetite and strategic objectives
- Continuous compliance with capital requirements
- The significance with which the risk profile deviates from the Capital Model.

The ORSA shall be conducted in a manner that is proportional to the nature, scale and complexity of the risks to which the company is exposed. The ORSA is conducted throughout the year on an annual cycle and relates to a 12-month period. Any material change to the business strategy also triggers an interim ORSA.

The ORSA serves as a tool to enhance the company's understanding of the interrelationships between its risk profile and capital needs. The ORSA considers all reasonably foreseeable and relevant material risks, is forward-looking and congruent with the company's business and strategic planning.

The ORSA process encompasses governance, policy and key business processes and consequently, it relies on frequent input from a large group of people which is facilitated by the Director of Risk & Compliance being well embedded in the business. Formal documentation of processes and outcomes is detailed throughout the business, spanning various critical business processes including strategic objective setting, business planning, risk appetite calibration, risk management and capital management. The ORSA is subject to regular independent review, with annual review by the Head of Actuarial Function. The conclusions drawn from the reviews are reported to the Risk Committee and the Audit Committee. To this end, an opinion on the ORSA is completed separately and provided to the Risk Committee and the Board of Directors for discussion. The ORSA is owned and subject to approval by the Board of Directors on an annual basis.

B.4 Internal Control System

Description of Internal Control System

The Board of Directors is responsible for the company's internal controls system and its effectiveness. The system is designed to manage rather than eliminate the risk of failure to achieve business objectives and can provide only reasonable and not absolute assurance against material misstatement and/or loss. In accordance with the Central Bank of Ireland Corporate Governance Requirements for Insurance Undertakings 2015, the Board of Directors confirms that there is an on-going and regularly reviewed process for identifying, evaluating and managing any significant risks faced by the company. The key risk management and internal control layers that provide strong assurance to the Board of Directors include:

- Board Committees (as previously mentioned).
- An **internal audit function** and internal control framework which includes senior management whose leading role is to identify, keep under review and manage significant internal control risks facing the company.
- Underpinning all aspects of the business is a robust **risk management function** that oversees a risk management framework which includes the operation of approved risk management policies in the areas of underwriting, reinsurance, claims reserving and investments.
- A robust **compliance function** that oversees compliance and a regulatory governance framework providing assurance that the company operates in a transparent, controlled and compliant manner.
- A **legal function** that identifies legal risks, providing legal advice across all business units and promotes the value of in-house legal services.

- A comprehensive system of **functional level controls** that are overseen by the various heads of functions including, inter alia, financial controls incorporating budgeting, periodic financial reporting and variance analysis.
- **Operational controls** such as physical access controls, IT controls, policies and procedures, four eye reviews, segregation of duties and authorisation limits.

All the above layers are reinforced by skilled and experienced management and employees who operate within an organisation structure of clearly defined lines of responsibility and authority.

The various layers of governance and control functions help to ensure that risks applicable to the company are identified and appropriately managed and internal controls are in place and are operating effectively. Supporting these layers of oversight are a number of internal controls that are pervasive across the organisation.

Description of how the compliance function is implemented.

Position within IPB Insurance

The compliance function is led by the Head of Compliance. The Head of Compliance is responsible for the compliance function and reports to the Director of Risk & Compliance with additional reporting lines directly to the CEO and Board of Directors. The role of the Head of Compliance includes both the management of regulatory matters and the oversight of the implementation of relevant legislation by Management as required within the business. This is with the co-operation and strong participation of Management within that process particularly with respect to the day-to-day operational requirements which are the responsibility of Management.

The Head of Compliance is an invitee to the Board of Directors, Audit Committee, Risk Committee, Investment Committee and the Remuneration and Nomination Committee, as required. The Head of Compliance retains direct access to the Board of Directors should the need arise.

Roles & Responsibilities

The role of the compliance function is to provide sufficient assurances to the Board of Directors to enable it and its members to discharge its statutory duties to ensure compliance with relevant obligations. The compliance function reports to the Board of Directors via the Compliance Report. IPB has a Compliance Management Policy and Framework in place and its fundamental building block is a strong compliance culture, based on support and commitment from the Board and Management. The compliance function implements the Framework through the following key high-level activities:

- Assurance
 - Identification, measurement and assessment of compliance risk
 - Review of new and emerging regulatory risks
- Oversight
 - Monitoring, testing and reporting on compliance risks
- Support
 - Provision of Compliance advice and guidance to management and the Board

- Compliance Training
- Regulatory Relationship Management

B.5 Internal Audit Function

Description of how the internal audit function is implemented.

Position within IPB Insurance

The role of the internal audit function is to provide independent, objective assurance in relation to the effectiveness of the company's internal control system. At present, the internal audit function is outsourced to KPMG with an Engagement Letter and contract governing the related relationship.

The company's internal audit function's primary reporting responsibility is to the Chair of the Audit Committee. They also report directly to the CEO and/or Audit Committee on findings in respect of the above or other material considerations which may come to light. In addition, it may address such issues with the appropriate level of senior management and will have direct access to the Board Chairperson. It also engages with the Director of Risk & Compliance as relationship manager for this outsourced function with a view to ensuring that the function operates effectively within the company and is supported by Management.

Roles & Responsibilities

The primary role of the internal audit function is to ensure that the internal audit process is performed for the company in an efficient and effective manner. The internal audit functions are carried out using a risk-based approach, and address:

- *Compliance* – adherence to legislation, as well as to the company's established policies, standards, and procedures.
- *Operational* - the quality of formal policies, standards, and procedures, and the quality of management, efficiency of operations, the design and maintenance or the adequacy of procedures and internal controls.
- *Integrity* – systems integrity and soundness, including design and implementation, fraud, monitoring of employee activities, and the reliability and integrity of financial matters.
- *Safeguard of Assets* – reasonable assurance regarding prevention, timely detection of unauthorised acquisition, use or disposition of the company's assets.

Description of how its independence and objectivity is maintained.

As a role involving performance of a control function, the internal audit function operates independently of the business units of the company. The internal audit function will be given independence and sufficient authority and resources to enable it to carry out its tasks in an effective manner.

If the internal audit function concludes that its independence and/or authority has been compromised, these concerns should be brought to the attention of the CEO and/or the Board of Directors.

The Audit Committee carries out an assessment of the independence of the internal audit function on an annual basis.

B.6 Actuarial Function

Description of how the actuarial function is implemented.

Position within IPB Insurance

The actuarial function is led by the Head of Actuarial Function (“HoAF”) and is supported by an actuarial team.

The HoAF is responsible for the effective delivery of the actuarial function and reports to the Finance Director with additional reporting lines directly to the CEO and Board of Directors to ensure independence. The HoAF role includes provision of regulatory related material (required actuarial reports and supporting analysis) and other day-to-day tasks around pricing and general reserve management.

The HoAF is an invitee to the Board of Directors, Audit Committee and the Risk Committee, as required. The HoAF retains direct access to the Board of Directors should the need arise.

The actuarial function operates with independence in the assessment of the reserves and has access to all information required in the performance of this function.

Roles & Responsibilities

The main role of the actuarial function is to provide required regulatory assessments for the company, including an opinion on the technical provisions of the company, with formal sign-off to the Central Bank of Ireland in the form of the Actuarial Opinion on Technical Provisions accompanied by the Actuarial Report on Technical Provisions. Other statutory opinions provided annually include the Actuarial Opinion on the ORSA, the Actuarial Opinion on Underwriting and the Actuarial Opinion on Reinsurance.

The actuarial function provides quantitative information required for the ORSA, including assessments of the SCR under forward looking scenarios and stress testing. Other input includes contributing to the identification and assessment of risks to which the company is exposed.

In addition, the actuarial function conducts many day-to-day tasks for the company, including providing independent pricing valuations, involvement in reinsurance renewals and calculation of the technical provisions on a quarterly basis.

Potential conflicts of interest between the responsibilities specified under Solvency II regulation, and other day-to-day activities have been addressed by:

- Personal performance of HoAF is not based on measures that conflict with the independence of opinions.
- The remuneration of the actuarial function is not dependant on company performance.
- The HoAF does not have reporting lines to Underwriting or Reinsurance.
- The HoAF has day to day reporting lines to the Finance Director, CEO and overall to the Board of Directors with the prerogative to raise issues directly with the Board of Directors if required.
- The HoAF does not have direct responsibility for premium rates or reinsurance purchase.
- All pricing / reinsurance decisions are subject to approval by Committees and the Board of Directors.

B.7 Outsourcing

The Board recognises that the accountability of the Directors and Management of IPB cannot be delegated to the entities providing the outsourced facilities. Moreover, the Board is aware that while the outsourcing of certain activities can create a number of benefits to IPB, there are a number of risks attached that need to be managed effectively. Accordingly, IPB has in place a comprehensive Outsourcing Policy that has been approved by the Board, as well as firmly established oversight procedures.

IPB outsources some activities to third parties. Furthermore, the internal audit function is outsourced to KPMG, Ireland.

B.8 Assessment of Governance

The company completes an annual corporate governance code review assessing its compliance with the Corporate Governance Requirements for Insurance Undertakings 2015 providing the company with an opportunity to assess itself and evidence its compliance with these requirements annually. Where there are changes to the business strategy that may result in changes to internal processes and products, processes exist such as the new product approval process to ensure the effective inclusion of all areas of the business to assess both the impact and risk of such changes to the business model. There is also ongoing assessment of internal controls that support the company's effective decision making and governance through the company internal audit programme, the compliance monitoring and review programme and the risk review programme. These individual review programmes provide their outputs to the Board of Directors and its Committees as part of the regular reporting issued by each function. The Board of Directors of the company are responsible for the oversight and effective implementation of best practices as well as regulatory requirements for corporate governance within the company. The regular internal review carried out on the company's system of governance is in accordance with Regulation 44(3) and 44(9) of S.I.485.

The company has no further information to disclose relevant to its systems of governance.

C: Risk Profile

Risk Management Objectives and Risk Profiles

The risk management function is led by the Director of Risk & Compliance and is responsible for the design and implementation of the risk management system. It oversees the identification, measurement, monitoring, management and reporting of all risk types. The company's risk profile is stable and is currently dominated by underwriting risk and market risk. Other key risks which the company faces includes credit, liquidity, operational, cyber, strategic, reputational, COVID-19 and conduct risks. The risk management function reports to the Director of Risk & Compliance with additional reporting lines directly to the CEO and Board of Directors.

The key internal risk metric is the Solvency II Solvency Capital Requirement which quantifies the key risks to the business. The SCR is calibrated to a level which is broadly consistent with a 1 in 200-year event over a 12-month time horizon. The SCR facilitates the quantification of risk at the individual risk level and allows for diversification between risk types.

C.1 Underwriting Risk

Underwriting risk is the key risk type to which the company is exposed and arises from uncertainty in the occurrence, amounts and timing of non-life insurance obligations. The key risk associated with any

insurance contract is the possibility that an insured event occurs and that the timing and amount of actual claim payments differ from expectations. The principal lines of business covered by the company include public liability, employers' liability, motor and property. The company manages underwriting risk through its underwriting strategy, claims handling and reinsurance arrangements. Insurance obligations can take many years to settle and the company sets aside reserves to cover all past liabilities. There is a risk that the cost of these liabilities may be higher than anticipated, in some cases significantly so.

Risk Exposure

Underwriting risk is restricted to lines and territories where the company has an underwriting competency. In effect, policy limits are set at a level to mitigate the impact of extreme loss experience to a manageable proportion of capital.

The key underwriting risk metric is the Net Loss Ratio. This assesses claim performance versus premium earned. It is recognised that the insurance cycle, exceptional individual losses, catastrophes, the inherent volatility of insurance losses and other dynamics will cause underwriting performance to fluctuate over time. Whilst the company will tolerate a degree of short-term volatility, a more stringent standard is set in the longer term. As at the 31 December 2020, the company's net loss ratio stood at 76.2% (2019: 79.0%).

Risk Concentration

The company is susceptible to claim aggregation due to policyholders being concentrated by type, risk exposures and other factors. All underwriting risk is concentrated in the Republic of Ireland. Business is also concentrated by line of business, being predominantly Public Liability, though there are material volumes of Employers Liability, Property and Commercial Motor. Smaller volumes of Personal Motor, Professional Indemnity and other lines offer further diversity. The other significant insurance risk concentration relates to the fact that the company primarily insures public sector organisations. While keeping the insurance needs of Members at the top of the agenda, the company endeavours to apply core underwriting competencies to further diversify the insurance portfolio into complementary lines and policyholders. In any case, concentrations are actively managed and are significantly mitigated by an appropriate reinsurance programme.

Risk Mitigation

The Underwriting Policy which is approved by the Board of Directors, establishes the underwriting strategy and principles and it defines underwriting limits, risk selection, authorities, escalation procedures and actuarial review requirements. It is implemented by means of underwriting guidelines. As with all company policies, the Underwriting Policy, together with, the underwriting approval limits set out in the company's Authorisation Levels and Signatories, are reviewed on an annual basis to ensure their continued effectiveness. The company has developed its underwriting strategy to diversify the type of insurance risks written, and within each of the types of risk, to achieve a sufficiently large population of risks to reduce the variability of the expected outcome. The underwriting strategy includes the employment of appropriately qualified underwriting personnel, the targeting of certain types of business, constant review of pricing policy using up-to-date statistical analysis and claims experience and the surveying of risks carried out by experienced personnel.

The Reinsurance Policy which is approved by the Board of Directors establishes the reinsurance strategy and principles. The extensive reinsurance programme, delivered by a well-diversified panel of high-quality reinsurers, reduces the variability of the underwriting result. For its motor, employer's liability

and public liability business, the company has in place excess of loss reinsurance treaties. For its property business, the company operates proportional and catastrophe reinsurance treaties. Again, the Reinsurance Policy, together with, the relevant approval limits set out in the company's Authorisation Levels and Signatories, are reviewed on an annual basis to ensure their continued effectiveness.

A primary objective of the company is to ensure that sufficient reserves are available to cover liabilities. The company uses an in-house actuarial team supported by external reviews to assist with the estimation of liabilities to ensure that the company's reserves are adequate and there is oversight of the reserving process through internal management and Board committees. The company holds a margin for uncertainty in addition to best estimate reserves to reduce the likelihood of inadequate reserves materialising.

C.2 Market Risk

Market risk arises from financial instrument market price volatility. It reflects the structural mismatch between assets and liabilities, particularly with respect to duration. It includes interest rate risk, equity risk, property risk, spread risk, currency risk and asset concentrations.

Prudent Person Principle

Company assets are invested in highly rated investments in accordance with the "prudent person principle". Investment decisions are made in the best interests of policyholders and other beneficiaries. Consequently, the fundamental objective is that all valid claims and expenses are paid as they fall due. In practice, assets are allocated into two notional portfolios which have different objectives – the matched portfolio and the risk portfolio.

The Matched portfolio

The primary investment objective of the matched portfolio is to ensure that the company meets policyholder obligations as they fall due. This implies high quality, secure and liquid investments with characteristics that approximately match those of the liabilities. The secondary investment objective of the matched portfolio is to maximise investment returns over the long term to contribute to long term profitability, subject to a pre-defined and limited risk appetite as per the Risk Appetite Statement. The performance of the matched portfolio will be assessed on a total return basis against a benchmark portfolio which approximates to a risk-free portfolio with a duration profile equal to that of the liabilities.

The Risk Portfolio

The risk portfolio is composed of all investments that are surplus to the matched portfolio. The primary investment objective of the risk portfolio is to contribute to long term profitability through investment returns. The secondary investment objectives of the risk portfolio are capital preservation, diversification of the overall portfolio and facilitation of the long-term strategic objectives of the company, subject to a pre-defined and limited risk appetite. The performance of the risk portfolio is assessed on a total return basis against a combination of published benchmark indices which together approximate to the profile of the risk portfolio in terms of asset classes, territories, duration and other characteristics.

Risk Exposure

The level of surplus assets currently in the business results in a risk profile that has a significant weighting towards market risk. The principal market risk relates to equity holdings. The company invests only in assets and instruments whose risks can be properly identified, monitored, managed and taken into

account in the assessment of solvency. The company follows a high quality, low risk investment strategy aligned to the prudent person principle. The focus is on high quality bonds and cash, with limited holdings in equities and property.

Interest Rate Risk

Interest rate risk relates to the sensitivity of the values of assets and liabilities to changes in the term structure of interest rates. The company faces a significant interest rate risk due to the nature of its investments and liabilities. Interest rate risk arises primarily from the company's investments in fixed interest debt securities and from insurance liabilities.

As at 31 December 2020, the company had the following assets that are exposed to interest rate risk as per the Financial statements:

Financial assets subject to interest rate risk		
	2020	2019
	€'000	€'000
Debt securities		
- Irish Government fixed-interest bonds	80,959	114,285
- Other government fixed-interest bonds - eurozone	275,079	236,837
- Other government fixed-interest bonds - non-eurozone	51,825	63,087
- Corporate bonds	227,750	150,365
Total	635,613	564,574

Equity Risk

Equity risk relates to the volatility of equity market prices. This volatility may be caused by factors specific to the individual financial instrument, factors specific to the issuer or factors affecting all similar financial instruments traded in the market. Equity risk excludes changes due to currency movements, which is considered as a separate risk type. The company is subject to equity risk due to changes in the market values of its holdings of quoted shares, unquoted shares and managed funds.

Property Risk

Property risk relates to the volatility of real estate market prices. The company is subject to property risk due to changes in the market values of its investment properties.

Spread Risk

Spread risk mainly relates to changes in the market value of bonds due to changes in the credit standing of the issuer. The company limits the credit quality of bonds in which it may invest.

The following table provides information as per the Financial Statements regarding the market risk exposure of the company by classifying debt securities by credit ratings as at 31 December 2020:

Market risk exposure by credit rating							
	AAA	AA	A	BBB	BB	B	Not rated
2019 to 2020	€'000	€'000	€'000	€'000	€'000	€'000	€'000
Financial assets at fair value through profit or loss							
Debt securities							
2020	162,493	153,577	277,157	57,374		101,714	752,315
2019	180,455	178,389	277,796	29,266	-	66,442	732,348

Currency Risk

Currency risk relates to the sensitivity of the value of assets and liabilities to changes in currency exchange rates. The company's liabilities are mostly denominated in euro. The company holds investment assets in foreign currencies, which gives rise to exposure to exchange rate fluctuations. The company is only exposed to high-quality currencies including British Pounds (GBP), US Dollars (USD), Danish Krone (DKK), Swedish Krone (SEK), Swiss Francs (CHF) and Norwegian Krone (NOK).

As at 31 December 2020, the carrying amount of the company's foreign currency denominated assets as per the Financial Statements was as follows:

Carrying amount of the company's foreign currency denominated assets	Foreign currency gross €'000	Foreign currency derivatives €'000	Net €'000
2020			
British Pounds (GBP)	26,454	25,659	795
Norwegian Krone (NOK)	6,850	4,961	1,889
Danish Krone (DKK)	20,246	19,749	497
Swedish Krona (SEK)	3,860	3,981	(121)
Swiss Francs (CHF)	6,777	5,549	1,228
US Dollars (USD)	28,537	29,385	(848)
Canadian Dollars (CAD)	725	-	725
Total	93,449	89,284	4,165

Carrying amount of the company's foreign currency denominated assets	Foreign currency gross €'000	Foreign currency derivatives €'000	Net €'000
2019			
British Pounds (GBP)	27,990	18,295	9,695
Norwegian Krone (NOK)	12,465	5,161	7,304
Danish Krone (DKK)	17,652	17,409	243
Swedish Krona (SEK)	915	746	169
Swiss Francs (CHF)	9,919	6,359	3,560
US Dollars (USD)	14,435	17,018	(2,583)
Canadian Dollars (CAD)	1,726	-	1,726
Total	85,102	64,988	20,114

Asset Concentration

Asset concentrations arise where there is a lack of diversification, e.g. by issuer.

Risk Concentration

Assets are diversified to avoid accumulations of risk in the portfolio as a whole. In particular, the company is not exposed to an excessive reliance on any one asset, asset class, counterparty, group of counterparties, territory or other investment characteristic. This is achieved by concentration limits and tolerance thresholds defined in the Risk Appetite Statement.

Risk Mitigation

Market risk is managed through the application of the company's Investment Policy and Risk Appetite Statement, each of which have been approved by the Board and reviewed on an annual basis. The Investment Policy outlines how market risks are managed. Investments are limited to assets whose risks can be properly identified, monitored and managed. The company employs appropriately qualified and experienced personnel to manage the investment portfolio. The Risk Appetite Statement defines the

extent of permissible market risk exposures in terms of specific operational limits. It imposes limits on quantity, currency, territory, diversification, issuer credit quality, issue credit quality, duration and other characteristics. The company also enters into forward currency contracts to mitigate against currency risk. Consideration is given to the additional risk that a derivative presents, therefore, derivative counterparties are subject to minimum credit rating requirements and are required to be approved credit institutions. The continued effectiveness of these risk mitigation techniques is regularly monitored through a series of stress testing and scenario analysis, together with, internal audit reviews.

C.3 Credit Risk

Credit risk arises from an unexpected default or deterioration in the credit standing of counterparties and debtors, including reinsurance and premium receivables.

Risk Exposure

The company is exposed to credit risk from its operating activities, primarily customer and reinsurer receivables, from cash deposits and bonds from the investment portfolio, and from its loans to local authorities. A portion of member business is retro-rated which allows payment of premium as losses are reported or paid, depending on the contract, rather than paying all premium up front.

Risk Concentration

Credit concentration risk is managed via the company's Risk Appetite Statement. The Risk Appetite Statement requires diversification by reinsurance counterparty. In particular, no reinsurance counterparty may exceed 15% of the total reinsurance asset. This limit is increased to 25% for reinsurance counterparties with very high credit ratings, typically equivalent to S&P AA- or better. Limits are also set out in the Risk Appetite Statement for cash balances with credit institutions. The limits tend to be based on the credit quality of the approved credit institution.

Risk Mitigation

The Risk Appetite Statement sets out the operating limits for each reinsurance counterparty, cash counterparty and other credit exposures. The Risk Appetite Statement is regularly assessed for appropriateness and is approved by the Board of Directors annually. It is also planned to phase out retro premiums in the future, thereby, reducing the risk in this regard.

The following table shows the carrying value of assets that are neither past due nor impaired, the ageing of assets that are past due but not impaired, and assets that have been impaired as per the company's Financial Statements.

	Neither past due nor impaired €'000	Past due less than 30 days €'000	Past due 31 to 60 days €'000	Past due 61 to 90 days €'000	Past due more than 90 days €'000	Carrying amount €'000
2020						
Debt securities	752,315	-	-	-	-	752,315
Other investments	192,726	-	-	-	-	192,726
Reinsurance assets (outstanding claims and receivables)	63,251	-	-	-	-	63,251
Loans and receivables	73,832	-	-	-	-	73,832
Insurance receivables	4,536	552	177	10	488	5,763
	1,086,660	552	177	10	488	1,087,887

	Neither past due nor impaired €'000	Past due less than 30 days €'000	Past due 31 to 60 days €'000	Past due 61 to 90 days €'000	Past due more than 90 days €'000	Carrying amount €'000
2019						
Debt securities	732,348	-	-	-	-	732,348
Other investments	184,611	-	-	-	-	184,611
Reinsurance assets (outstanding claims and receivables)	46,038	-	-	-	1	46,039
Loans and receivables	64,481	-	-	-	-	64,481
Insurance receivables	5,192	1,402	1,544	188	-	8,326
	1,032,670	1,402	1,544	188	1	1,035,805

C.4 Liquidity Risk

Liquidity risk is the risk that the company does not have sufficient liquid financial resources, such as cash, to meet its financial obligations when they fall due. Liquidity risk also arises where assets can only be liquidated at a material cost.

Risk Exposure

The company is exposed to daily calls on its cash resources, mainly for claims and other expense payments.

Risk Mitigation

The Investment Policy is reviewed annually for continued effectiveness and sets out the assessment and determination of what constitutes liquidity risk for the company. Compliance with the policy is monitored and exposures and breaches are reported to the Risk Committee. Guidelines are set for asset allocations, portfolio limit structures and maturity profile of assets in order that sufficient funding is available to meet insurance contract obligations. Asset liquidity is such that it is sufficient to meet cash demands under extreme conditions. Localisation of assets is such that it ensures their availability. The Investment Policy specifies a Contingency Funding Plan should a liquidity shortfall arise. The company has mitigated much of its liquidity risk through holding liquid assets such as cash and sovereign bonds as well as asset and liability matching. The company does not forecast expected profit in future premium (EPIFP) to cover a loss-making scenario, liquidity risk in this regard is therefore not an issue.

The following table shows the maturity analysis of financial assets and financial liabilities based on the remaining undiscounted contractual obligations as per the company's Financial Statements.

Maturity analysis (contracted undiscounted cash flow basis)	Carrying value	Within 1 year	Within 1 to 5 years	After 5 years	No maturity date	Total
2020	€'000	€'000	€'000	€'000	€'000	€'000
Financial assets						
Derivative financial instruments	1,128	1,128	-	-	-	1,128
Financial assets at fair value through profit or loss						
Debt securities	752,315	57,992	394,751	218,600	20,696	692,039
Equity securities	192,726	-	-	-	192,726	192,726
Loans and receivables						
Loans to local authorities	13,968	2,206	7,806	4,226	-	14,238
Deposits with credit institutions	59,864	49,855	10,123	-	-	59,978
Insurance assets	22,800	4,948	13,110	4,742	-	22,800
Reinsurance assets						
Claims outstanding	61,019	19,038	31,669	10,312	-	61,019
Debtors	7,995	7,995	-	-	-	7,995
Other receivables	58	58	-	-	-	58
Cash and cash equivalents	163,404	163,337	-	-	-	163,337
Total	1,275,277	306,557	457,459	237,880	213,422	1,215,318
Financial liabilities						
Insurance contract liabilities						
Claims outstanding	622,028	146,799	359,532	115,697	-	622,028
Derivative financial instruments	663	663	-	-	-	663
Insurance payables	7,342	7,342	-	-	-	7,342
Trade and other payables	54,555	54,488	-	-	-	54,488
Accruals	1,408	1,408	-	-	-	1,408
Total	685,996	210,700	359,532	115,697	-	685,929
Maturity analysis (contracted undiscounted cash flow basis)	Carrying value	Within 1 year	Within 1 to 5 years	After 5 years	No maturity date	Total
2019	€'000	€'000	€'000	€'000	€'000	€'000
Financial assets						
Derivative financial instruments	190	190	-	-	-	190
Financial assets at fair value through profit or loss						
Debt securities	732,348	95,700	353,781	196,468	1,030	646,979
Equity securities	184,611	-	-	-	184,611	184,611
Loans and receivables						
Loans to local authorities	16,438	2,206	8,295	5,942	-	16,443
Deposits with credit institutions	48,043	18,060	30,477	-	-	48,537
Insurance assets	26,463	5,848	15,454	5,134	-	26,436
Reinsurance assets						
Claims outstanding	42,878	14,536	21,996	6,346	-	42,878
Debtors	11,487	11,487	-	-	-	11,487
Other receivables	103	103	-	-	-	103
Cash and cash equivalents	161,280	161,221	-	-	-	161,221
Total	1,223,841	309,351	430,003	213,890	185,641	1,138,885
Financial liabilities						
Insurance contract liabilities						
Claims outstanding	577,881	136,380	334,015	107,486	-	577,881
Derivative financial instruments	754	754	-	-	-	754
Insurance payables	6,470	6,470	-	-	-	6,470
Trade and other payables	38,273	38,273	-	-	-	38,273
Accruals	2,745	2,745	-	-	-	2,745
Total	626,123	184,622	334,015	107,486	-	626,123

C.5 Operational Risk

Operational risk arises from inadequate or failed internal processes, from personnel and systems, or from external events. Operational risk includes legal and regulatory compliance risk but excludes strategic and

reputational risk. In particular, the company's operational risk includes outsourcing risks, including bankruptcy of the service providers, disruption of services and failure to achieve standards.

Risk Exposure

The company regularly reviews all major operational risks. The Risk Committee reviews the risk assessment to ensure that all operational risks are identified and evaluated for recommendation to the Board. Each operational risk is assessed by considering the potential impact and the likelihood of the event occurring. The effectiveness of internal controls on controlling operational risk is also measured.

Compliance monitoring is carried out on an ongoing basis, according to an annual compliance plan which is approved by the Audit Committee and recommended to the Board.

Internal audits are carried out on a continuous basis, in accordance with a rolling internal audit plan approved by the Audit Committee. The internal audit findings are updated on a monthly basis and circulated to the Board of Directors.

Risk Mitigation

The company has a Business Continuity Plan which considers the end to end operational resilience of critical services and for the restoration of functions should critical business processes be disrupted. This Business Continuity Plan is reviewed semi-annually by internal management for its continued effectiveness. As required, any changes to the plan are reviewed and approved by the Risk Committee.

The company outsources certain functions to service providers. Outsourced arrangements are governed by the company's outsourcing policy as well as service level agreements. Service providers are required to adhere to company policy. Service providers are subject to detailed reporting requirements.

C.6 Other Material Risks

Other risks to which the company is exposed include strategic risk, reputational risk, conduct risk, cyber risk and business factors relating to COVID-19.

Strategic Risk

Strategic risk arises from ineffective business strategies, failure to implement business strategies and unanticipated changes in the business environment.

The company takes its strategic direction from the Board of Directors which monitors progress against the business plan which is reviewed annually and is subject to Board approval. The company monitors changes in the business environment and considers their impact on the business. The company also considers the implications that changes in the operating model might have for the quality and efficiency of engagement with Members and other policyholders. Other strategic considerations relate to the efficient use of capital and the company's ability to raise capital in the medium-to-long-term.

Reputational Risk

Reputational risk arises from negative perception of the business amongst Members, customers, the Central Bank, counterparties, business partners and other stakeholders. The company actively manages all sources of reputational risk through its core strategy which is approved by the Board.

Conduct Risk

Conduct risk is the risk the company poses to its customers from its direct interaction with them. Conduct risk recognises the risks that can stem from the company's strategy, business model, culture, governance and other internal structures as well as its systems and processes. In IPB this may occur through product design, sales/claims practices and behaviours of individuals at any level within the company. Conduct risk is managed in the company through adhering to all applicable laws and regulations, as well as relevant internal policies and procedures. In addition, there is a clear articulation and embedding of company values and behaviours.

Cyber Risk

Cyber risk is a risk that continues to emerge as a significant threat to insurance companies. The company has a responsibility to ensure that it has made every effort to secure the data on its network and to ensure that the systems it utilises are secure and reliable so that it may best serve its Members and clients. IPB has in place an established Information Security Framework that details the roles, responsibilities and governance structure put in place by the company to support its information security objectives as well as the policies, procedures and standards that are in force in the company.

COVID-19

COVID-19 brought about significant operational, underwriting as well as investment challenges for the business in 2020. From a business continuity and operational resilience perspective IPB successfully moved to remote working and has ensured continuity of service to Members and policyholders. However, remote working also introduced certain operational challenges including an increase in cyber risk. From an underwriting perspective while positive results were experienced in 2020 there remains significant uncertainty attached to the potential claims arising from COVID-19. That claims uncertainty includes the potential longer-term impact of the lockdown and recession e.g., increased risks of fraud and new claim types arising from home working. On the investments side significant losses were initially experienced and were fully recovered by year end, yet the risk of further volatility remains. IPB's Members continue to experience financial challenges given the very material fall in income, such as rent and rates. In support of our Members IPB did recognise and deliver on positive COVID-19 insurance implications (e.g., decreased footfall and therefore trips & slips) through premium rebates to policyholders during 2020. Looking forward, COVID-19 remains a very significant strategic risk that has the potential to impact all areas of the business and as such is monitored in a very active manner by the IPB Board and Management.

Sustainability

The company is committed to undertaking its activities in a sustainable manner. The company will continue to do this by evolving our risk identification, assessment and management through proactive monitoring and mitigation of threats and opportunities associated with the Environmental, Social and Governance issues facing the company as well as our stakeholders. As a mutual insurer, our purpose is to safeguard and protect the insurable interests of our Members. The company understands that it has a responsibility to ensure the long-term sustainability of our strategic business and operational activities thus Sustainability permeates all attributes, disciplines and focus areas of Risk Management.

C.7 Risk Sensitivity Analysis

The tables below provide sensitivity analysis on the company's key risks as per the financial statements. The impact of a change in a single factor is shown with other assumptions left unchanged for each of the risk types.

Risk	Risk methods and assumptions used in preparing the sensitivity analysis
Underwriting risk	The impact of an increase in net loss ratios for general insurance business by 5%.
Currency risk	The impact of a change in foreign exchange rates by $\pm 10\%$.
Interest rate risk	The impact of a change in the yield curve on IPB's fixed interest portfolio by 100 basis points and negative 25 basis points. The stress excludes the impact of the change in cashflows from floating rate notes. The underlying yield curve is based on prevailing swap rates as at year end 2020.
Equity risk	The impact of a change in equity market values by $\pm 10\%$.

These sensitivity factors have the following impacts on profit before tax and equity:

Sensitivity analysis		2020	2019
Impact on profit before tax		€'000	€'000
Underwriting risk	5.00%	(5,933)	(6,820)
Currency risk	10.00%	417	1,013
Currency risk	-10.00%	(417)	(1,013)
Interest rate risk	1.00%	(18,580)	(17,745)
Interest rate risk	-0.25%	5,165	4,944
Equity risk	10.00%	19,273	18,461
Equity risk	-10.00%	(19,273)	(18,461)

Sensitivity analysis		2020	2019
Impact on equity		€'000	€'000
Underwriting risk	5.00%	(5,191)	(5,967)
Currency risk	10.00%	364	887
Currency risk	-10.00%	(364)	(887)
Interest rates	1.00%	(16,258)	(15,527)
Interest rates	-0.25%	4,519	4,326
Equity risk	10.00%	16,864	16,153
Equity risk	-10.00%	(16,864)	(16,153)

During the year, the material risks of the business were also subject to a wide range of stress and scenario tests in order to provide an adequate basis for the assessment of the overall solvency needs of the company over its business planning horizon. Stress and scenario testing and related analysis were conducted in line with the ORSA Policy and the results of the tests contained in the Risk Report as well as the full ORSA report which was submitted to the Central Bank in December 2020. The identified stresses

and scenarios were decided upon based on a number of discussions with the Board, Risk Committee and the relevant function manager.

Some of the instantaneous stresses carried out as part of the ORSA are presented in the table below. The ORSA process was carried out on Q3 2020 data, however, the absolute reduction in the SCR Coverage Ratio under each scenario would not be materially different if repeated on Q4 2020 data.

The company remains well capitalised in these extreme scenarios and there is no requirement for material management actions for the company to avoid breaching the SCR.

Description	Q3 2020 SCR Coverage	Stressed SCR Coverage	Reduction in SCR Coverage
Severe Claims Deterioration	263%	160%	-103%
Severe Investment Market Shock	263%	183%	-80%
Adverse Brexit Outcome	263%	216%	-47%
Flood and Windstorm losses linked to Climate Change with default largest reinsurer share and asset reductions from transition risk	263%	228%	-35%

C.8 Dependencies between risk modules

Risk categories and specific risks are correlated to each other to a greater or lesser extent. Risks are correlated where an unfavourable outcome in one risk tends to be accompanied by an unfavourable outcome in another risk. For example, equity risk and property risk are correlated in the sense that a fall in property values can often be accompanied by a fall in equity values.

Risks have little correlation where it is unlikely that both risks will experience an unfavourable outcome at the same time. Such risks are said to be largely uncorrelated or independent.

The result is a 'diversification benefit'. For example, lapse risk may be somewhat independent of premium risk as lapse rates are unlikely to increase when premium rates are inadequate.

As the same capital resources are used to manage many different sources of risk, it is necessary to manage risk as a portfolio. An isolated change in risk in one part of a portfolio will also influence the capital required to finance other risks due to correlations. Consequently, it is necessary to explicitly model the correlations between risks. The quantification of correlations is highly uncertain and the capital model relies on the 'dependency structure' defined in the Solvency II Standard Formula Technical Specification.

The company's Risk Report includes quantification of the diversification benefits assumed in the capital model and the appropriateness of this is tested on an annual basis as part of the ORSA process.

C.9 Any other information

The company does not use any special purpose vehicles (SPV) to transfer any of its risks.

D: Valuation for Solvency Purposes

D.1 Assets

The following table analyses the valuation of the company's assets as at 31 December 2020 and the prior year for both Solvency II purposes and financial statements purposes. The 2019 position has been restated in line the financial statements due to the conversion from IFRS to FRS 102 at year end.

As at 31 December 2020

Ref	Asset Category	Solvency II €'000	Financial statements €'000	Difference €'000
1	Intangible Asset	-	689	(689)
2	Deferred Tax Asset	-	129	(129)
3	Property, plant and equipment (PPE)	13,782	365	13,417
4	Investment Properties	88,872	88,870	2
5	Listed Equities	136,591	121,719	14,872
6	Unlisted Equities	430	430	(0)
7	Government Bonds	487,555	486,107	1,448
8	Corporate Bonds	218,797	266,208	(47,411)
9	Structured Notes	24,291		24,291
	Collateralised Securities	7,555	-	7,555
10	Collective Investment Undertakings	73,196	70,577	2,619
11	Derivatives	89,749	1,128	88,621
12	Deposits	120,365	59,864	60,501
13	Loans to local authorities	13,968	13,968	-
14	Reinsurance Recoverable	52,243	61,019	(8,776)
15	Insurance Receivables	5,796	28,596	(22,800)
16	Reinsurance Receivables	2,232	2,232	-
17	Trade Receivables	4,053	4,202	(149)
18	Cash & Cash Equivalents	102,826	163,404	(60,578)
19	Other	-	4,075	(4,075)
	Total Assets	1,442,301	1,373,582	68,719

As at 31 December 2019

Ref	Asset Category	Solvency II €'000	Financial statements (Restated) €'000	Difference €'000
1	Intangible Asset	-	451	(451)
2	Deferred Tax Asset	-	144	(144)
3	Property, plant and equipment (PPE)	-	206	(206)
4	Investment Properties	99,157	99,125	32
5	Listed Equities	131,690	128,113	3,577
6	Unlisted Equities	418	418	-
7	Government Bonds	546,086	542,906	3,180
8	Corporate Bonds	165,255	189,442	(24,187)
9	Collateralised Securities	5,936	-	5,936
10	Collective Investment Undertakings	71,679	56,080	15,599
11	Derivatives	64,987	190	64,797
12	Deposits	141,912	48,043	93,869
13	Loans to local authorities	16,438	16,438	-
14	Reinsurance Recoverable	34,847	42,878	(8,031)
15	Insurance Receivables	8,326	34,789	(26,463)
16	Reinsurance Receivables	3,160	3,160	-
17	Trade Receivables	1,424	1,494	(70)
18	Cash & Cash Equivalents	67,369	161,280	(93,911)
19	Other	3,665	7,693	(4,028)
	Total Assets	1,362,351	1,332,850	29,501

Description of the basis, methods and assumptions used for valuation:

Ref	Asset Category	Solvency II	Financial statements
1	Intangible Asset	The company's intangible assets comprise of IT software which does not meet the criteria under Solvency II valuation rules, i.e. it cannot be sold separately and there is not a quoted market price in an active market for the same or similar intangible assets. Therefore, the company's intangible assets are valued at zero under Solvency II.	In the Irish GAAP financial statements the intangible assets are valued at cost less accumulated amortisation and accumulated impairment losses.
2	Deferred Tax Asset	For the company, the difference between the deferred tax asset in the Financial Statements and the deferred tax liability created under Solvency II pertains to the deferred tax on the changes in valuation in moving from Irish GAAP to Solvency II. That is, it is largely driven by the reduction in the (net) technical provisions under Solvency II. This would result in an instantaneous profit, which would incur corporation tax at 12.5%.	Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period when the asset is realised or the liability is settled, based on the tax rates and tax laws that have been enacted or substantively enacted by the end of the reporting period.
3	Property, plant and equipment (PPE)	<p>Under Solvency II, the valuation of PPE is based on the core principle in the directive "assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction".</p> <p>As the company's PPE mainly relates to leasehold improvements, and IT assets (except for the Right of Use Asset), it is considered unlikely that these would have any significant resale value in an arm's length transaction. Therefore, a zero value is considered the most prudent for these. In terms of the Right of Use Asset, as the cost less depreciation model is prohibited under Solvency II, the value of the lease liability is deemed a reasonable proxy for the fair value.</p>	In the financial statements, the company uses the cost model to value PPE, i.e. cost less any accumulated depreciation and accumulated impairment losses.

4	Investment properties	<p>Market Valuations are carried out on our investment properties at each year end by the property managing agents using the RICS (Royal Institute of Chartered Surveyors) Valuation – Professional Standards. Every three years a full red book valuation is carried out. On an annual basis, desk-based valuations are carried out and valuation certificates are issued.</p> <p>This is consistent with the Solvency II valuation principles. The Solvency II value also includes any accrued rental income, i.e. market value plus accrued income.</p>	<p>The same valuation method is applied to the financial statements; - however, accrued income is not included in the valuation.</p> <p>Accrued income is shown as a separate line item (“other” as shown in valuation table above) in the financial statements.</p>
5	Listed Equities	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm’s length transaction.</p> <p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p> <p>Note: Preference shares are included as equities under Solvency II. Exchange traded funds (ETFs) and collateralised securities are excluded.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p> <p>Accrued income is shown as a separate line item (“other” as shown in valuation table above) in the financial statements.</p> <p>Dividend withholding tax recoverable is shown as trade receivable under Irish GAAP.</p>
6	Unlisted Equities	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm’s length transaction.</p> <p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p> <p>Accrued income is shown as a separate line item (“other” as shown in valuation table above) in the financial statements.</p>
7	Government Bonds	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm’s length transaction.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p>

		<p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p>	<p>Accrued income is shown as a separate line item ("other" as shown in valuation table above) in the financial statements.</p>
8	Corporate Bonds	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction.</p> <p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p> <p>Accrued income is shown as a separate line item ("other" as shown in valuation table above) in the financial statements.</p> <p>Note: Preference shares are classified as corporate bonds under Irish GAAP.</p>
9	Collateralised Securities	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction.</p> <p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p> <p>Accrued income is shown as a separate line item ("other" as shown in valuation table above) in the financial statements.</p> <p>Note: Collateralised securities are classified as equity securities in the financial statements.</p>
10	Collective Investment Undertakings	<p>Under Solvency II, in accordance with Article 75 of the Directive, assets shall be valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction.</p> <p>The Solvency II Valuation principles are consistent with that of Irish GAAP, however, the Solvency II value also includes accrued income, i.e. market value plus accrued income.</p> <p>Exchange traded funds (ETFs) are included in this category under Solvency II.</p>	<p>Under Irish GAAP, financial assets are measured at fair value through the profit or loss based on quoted (unadjusted) prices in active markets. For financial assets not traded in an active market, the fair value is determined using appropriate valuation methods.</p> <p>Accrued income is shown as a separate line item ("other" as shown in valuation table above) in the financial statements.</p> <p>Note: ETFs are classified as equity securities in the financial statements.</p>

11	Derivatives	Under Solvency II, derivative financial instruments are measured at the gross fair value as at the reporting date. The company's derivative financial instruments relate to forward currency contracts. All forward sales are shown as assets and all forward purchases are shown as liabilities.	Under Irish GAAP, derivatives are initially measured at fair value on the date the contract is entered into, and subsequently re-measured at fair value at the reporting date. Each derivative is carried as a financial asset when the fair value is higher than the value at inception and as a financial liability when the fair value is lower than the value at inception.
12	Deposits	<p>Under Solvency II, this relates to deposits other than cash and cash equivalents that cannot be used to make payments until after the fixed term maturity date. All fixed term deposits, regardless of their term, are included here.</p> <p>Under Solvency II, Article 16 (1) of the Delegated Regulations states that insurance and reinsurance undertakings shall not value financial assets or financial liabilities at cost or amortised cost. Such assets are valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction.</p> <p>Accrued income is also included in the Solvency II value.</p>	<p>Under Irish GAAP, deposits classified as "loans and receivables" relate to deposits with a fixed term of greater than 3 months. Deposits with a fixed term of 3 months or less are included in "cash and cash equivalents".</p> <p>Under Irish GAAP "loans and receivables" are subsequently measured at amortised cost using the effective interest rate.</p> <p>Accrued income is shown as a separate line item ("other" as shown in valuation table above) in the financial statements.</p>
13	Loans to local authorities	Under Solvency II, Article 16 (1) of the Delegated Regulations states that insurance and reinsurance undertakings shall not value financial assets or financial liabilities at cost or amortised cost. Such assets are valued at the amount for which they could be exchanged between knowledgeable willing parties in an arm's length transaction.	<p>Under Irish GAAP, loans to Local Authorities are classified as "loans and receivables" and are subsequently measured at amortised cost using the effective interest rate.</p> <p>However, as loan repayments fall due at year end, there is no difference between the valuation under Solvency II and under Irish GAAP at year end, despite the valuation basis or method being different.</p>
14	Reinsurance Recoverable	Under Solvency II, the technical reserves are discounted. Additional margins for uncertainty are excluded from the Solvency II technical provisions valuation.	In the financial statements technical reserves are undiscounted. In addition, the claims reserves in the financial statements include additional margins for uncertainty pertaining to loadings for reduction in the

			discount rate and the introduction of Periodic Payment Orders (PPOs) as well as a loading representing a general provision for changes in the claims environment.
15	Insurance Receivables	<p>Insurance receivables relates to insurance debtors only measured at their carrying value as at the reporting date.</p> <p>Under Solvency II rules 'provision for recoverable retro premium' is reclassified out of assets to be recognised as a cash inflow offsetting the Best Estimate Technical Provision in liabilities. The valuation of these cash inflows has changed to a discounted basis consistent with the cash outflows and in line with Solvency II valuation principles.</p>	<p>In the Irish GAAP financial statements a provision for premium adjustments for retrospectively rated policies is recognised when provision is made for related losses.</p> <p>The valuation basis for insurance debtors, on the other hand, is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.</p>
16	Reinsurance Receivables	Insurance receivables relates to reinsurance debtors, measured at their carrying value as at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.
17	Trade Receivables	<p>Trade receivables are measured at their carrying value as at the reporting date.</p> <p>Dividend withholding tax recoverable is included in the valuation of assets under Solvency II.</p>	Dividend withholding tax recoverable is included as a trade receivable under Irish GAAP – this is the only valuation difference arising.
18	Cash & Cash Equivalents	Under Solvency II, cash and cash equivalents relates to cash at bank only (i.e. current accounts and call accounts). Accrued income is also included in the Solvency II valuation.	<p>In the Irish GAAP financial statements, cash and cash equivalents include cash at bank (i.e. current and call accounts), together with, deposits with a fixed term of 3 months or less.</p> <p>Accrued income is shown as a separate line item in the Irish GAAP financial statements.</p>

Leasing Arrangements

The company's only leasing arrangements relate to its office premises at 1 Grand Canal Square and some office equipment used on a day-to-day operating basis which are leased and are valued at fair value in the Solvency II balance sheet.

Related Undertakings

The company does not have any holdings in related undertakings or participations.

Criteria used to assess whether markets are active

The company assesses if a market is active through reference to Bloomberg and consultation with external stockbrokers. If markets are deemed inactive, the quoted price for similar assets in an active market is applied where possible.. If recent transactions of a similar asset on its own is not a good estimate of fair value, the fair value is estimated by using a valuation technique. The objective of using a valuation technique is to estimate what the transaction price would have been on the measurement date in an arm's length exchange motivated by normal business considerations. In instances where companies have gone into liquidation and their shares have been delisted from a stock exchange, the company's Head of Investments took a decision based on market knowledge and experience to write down the value of the shares to a flat level, pending the results of the liquidation process. Other than in this regard, no other estimation uncertainty exists in respect of the valuation of the company's investment assets.

D.2 Technical Provisions

The company's business is written on both claims made and losses occurring bases. Where "policy year" is referred to this is taken to be the notification year for claims made business and the accident year for losses occurring business. The following tables summarises the value of technical provisions on both gross and net bases.

Value of Technical Provisions

Gross Technical Provisions

IPB Gross Technical Provisions -		Claims	Premium		Total Technical
€'000s	2020	Provision	Provision	Risk Margin	Provisions
Medical Expenses		115	24	12	152
Income Protection		461	97	48	606
Motor Vehicle Liability		12,520	775	1,104	14,400
Other Motor		3,130	194	276	3,600
Marine Aviation and Transport		207	36	20	264
Fire / Property		20,301	2,663	1,054	24,018
General Liability		482,699	14,325	38,188	535,212
Legal Expenses		1,468	57	128	1,653
Totals		520,901	18,171	40,832	579,904

IPB Gross Technical Provisions -		Claims	Premium		Total Technical
€'000s	2019	Provision	Provision	Risk Margin	Provisions
Medical Expenses		199	28	18	245
Income Protection		797	110	72	980
Motor Vehicle Liability		12,512	929	1,065	14,506
Other Motor		3,128	232	266	3,626
Marine Aviation and Transport		182	50	18	250
Fire / Property		14,235	2,656	911	17,803
General Liability		436,497	12,123	33,139	481,759
Legal Expenses		1,358	59	113	1,529
Totals		468,909	16,185	35,603	520,698

Net Technical Provisions

IPB Net Technical Provisions -		Claims	Premium		Total Technical
€'000s	2020	Provision	Provision	Risk Margin	Provisions
Medical Expenses		115	28	12	155
Income Protection		461	113	48	622
Motor Vehicle Liability		12,357	811	1,104	14,272
Other Motor		3,089	203	276	3,568
Marine Aviation and Transport		207	37	20	265
Fire / Property		8,044	4,518	1,054	13,616
General Liability		441,324	13,992	38,188	493,504
Legal Expenses		1,468	63	128	1,659
Totals		467,065	19,764	40,832	527,661

IPB Net Technical Provisions -		Claims	Premium		Total Technical
€'000s	2019	Provision	Provision	Risk Margin	Provisions
Medical Expenses		199	30	18	247
Income Protection		797	120	72	989
Motor Vehicle Liability		12,478	996	1,066	14,539
Other Motor		3,119	249	266	3,635
Marine Aviation and Transport		183	51	18	251
Fire / Property		7,163	4,361	911	12,435
General Liability		406,465	12,615	33,139	452,219
Legal Expenses		1,358	64	113	1,535
Totals		431,762	18,486	35,603	485,851

Methods used to calculate technical provisions

The company uses a combination of actuarial methods to value technical provisions. The basis of the technical provisions are undiscounted gross reserves. For policy years where no further development is expected, typically the reserves are set equal to the case estimates present in that year. For other policy years where further development is expected, but there is sufficient incurred experience to be credible, chain-ladder methods are used to model the full future path of incurred claims.

For recent policy years there may not be enough incurred data to fully rely on. In this case development methods are weighted in with other methods which place initial estimates of ultimate claims on either loss ratios, or as a cost per unit exposure. Expected amounts are calculated by considering the statistic for prior years, trended forward allowing for rate movements and claims inflation. Another method considered for recent years is the average cost per claim method – where claim numbers are multiplied by expected average ultimate costs.

The company uses premium and population, where appropriate, as an exposure measure. Typical measures of exposure such as turnover are not deemed to be a good measure of risk in its core business.

Estimates based on paid claims are also calculated, but usually do not form the basis of reserve selections as there is a long delay between claim notification and payment for much of the company's business which is dominated by liability lines.

For most classes, net of reinsurance claims, are calculated by considering the average percentage recovered from reinsurance. The company's reinsurance retentions have been stable over time, recovery amounts are a small portion of gross liabilities and previous years provide a good benchmark for the rate of future reinsurance recoveries. The exception to this is Property which has a more extensive reinsurance programme, for which the same methods as described for calculating gross claims are also considered in valuing the net position.

Gross and net claims are discounted by considering the expected payment profile of claims over time, and discounting using risk free yield curves provided by EIOPA.

The risk margin is calculated using a modified Solvency Capital Requirement as specified by EIOPA. This is projected to develop over time in line with best estimate net technical provisions.

The following items defined in the Solvency II legislation are not relevant to the company regarding technical provisions:

- The company does not apply the matching adjustment.
- The company does not use the volatility adjustment.
- The company does not use transitional methods on the risk-free interest rate term structure.
- The company does not apply any transitional deductions.

Considerations by Line of Business

Medical Expenses and Income Protection

The company writes Personal Accident business that involves both medical expenses and income protection coverage. Historically, claims were not split between those two elements, and so these are

modelled in aggregate and then split 80/20 between income protection and medical expenses – an assumption based on historical payment data – three year rolling average. Claims are now split between Medical Expenses and Income Protection; however, it will be a number of years before sufficient historical data is available to facilitate separate projection of each line.

Motor Vehicle Liability and Other Motor

Historically, the company did not separately identify liability and damage claims within the motor business written, and so again a high-level assumption is required to split the business into Solvency II lines of business. 80% of motor is assumed to be liability business, and 20% other claims – an assumption based on twelve month rolling data. Claims are now split between Motor Vehicle Liability and Other Motor; however, it will be a number of years before sufficient historical data is available to facilitate separate projection of each line. Legacy business has been removed so that patterns reflect current exposure.

Marine Aviation and Transport

The company writes only a very small amount of marine business.

Fire / Property

The company's property account contains a mix of exposures including covering council buildings and council owned social housing. Due to the higher volume of reinsurance recoveries in this class, methods used to calculate gross reserves are similarly applied in the calculation of net reserves.

General Liability

This is by far the company's largest class and contains a number of different exposures within it. The predominant line is Public Liability, and the valuation of this has been further split by coverage type and type of insured. Employers Liability has been split by coverage type and legacy business removed. The company also writes a small amount of Professional Indemnity and Cyber, which are included in this class. There is a provision within the best estimate for a potential reduction in the discount rate.

Legal Expenses

The company writes some Criminal Defence policies which are mainly valued using loss ratio methods as limited experience exists.

Other Items

Claims handling expenses have been estimated as a percentage of future reserves by considering the historic ratio of claims handling expenses to claims payments.

A portion of the company's business is retro rated policies – with minimum and deposit premiums paid up front, followed by further premiums payable if claim payments exceed a set threshold. The future value of this asset has been approximated by modelling expected claim amounts for each relevant policy, and the resulting retro premiums that would be triggered calculated.

Provisions relating to unearned premiums have been calculated by considering expected loss ratios by line of business and applying those to unearned premiums.

Description of the level of uncertainty

The classes of business written by the company give rise to a significant degree of uncertainty concerning the ultimate cost of claims. Uncertainty arises for the following reasons in respect of most of the policies written by the company:

- Whether an event has occurred that would give rise to a policyholder suffering an insured loss.
- The extent of policy coverage and limits applicable.
- The amount of insured loss suffered by the policyholder.
- The timing of a settlement to the policyholder.
- The costs associated with handling claims.

Estimates must be made both for the expected cost of claims reported at the reporting date and for the expected ultimate cost of claims incurred but not yet reported (IBNR) at the reporting date. It can take a significant period of time before the ultimate claims cost can be determined with certainty.

The company uses estimation techniques, based on statistical analysis of past experience and future estimates, to calculate a range of estimated cost of claims outstanding at the reporting date, which is subjected to sensitivity analysis. These techniques take into account the characteristics of the company's business.

The company makes assumptions on a number of economic and non-economic factors in the calculation of technical provisions. Some of these assumptions are explicit while others are implicitly made when projecting ultimate claims costs. Significant sources of economic uncertainty include:

- Changes in the level of claims inflation – Many of the methods used to estimate technical provisions implicitly assume future inflation follows historical inflation. In this case, and in methods where there is an explicit inflation assumption, there is a risk that actual inflation deviates from the assumed level. The actual level of claims inflation will depend on factors such as changes in the court award environment and increases in fraudulent or exaggerated claims activity. The level of future claims inflation is likely the most significant uncertainty affecting the calculation of technical provisions.
- Potential future changes in the discount rate – A public consultation on the setting of the discount rate was launched in 2020. Any potential reduction in the discount rate would drive a significant increase in the cost of large claims. The impact to IPB is primarily on a gross basis with most of the increased costs expected to be passed to reinsurers. A specific provision for a potential change in the discount rate has been put in place at year-end.

There are also non-economic factors which impact the technical provisions, these include:

- Changes in claims development pattern – Methods underlying the calculation of technical provisions project future claim development based on historical development. Potential changes in this claim development is a significant source of uncertainty. This is somewhat linked to the level of claims inflation, however there are non-economic factors such as changes in internal process or changes in mix of business which could affect future development.

- COVID-19 presents several challenges in the calculation of technical provisions. Firstly, specific provisions for potential business interruption claims and liability claim arising from COVID-19 have been created; however there remains a significant amount of uncertainty as to the ultimate cost of these claims. Beyond this direct impact, COVID-19 also has a distorting effect on the development of existing claims, and this requires adjustments to be made to actuarial development factor models. Claims frequency has also reduced during 2020 due to the reduced economic activity and social mobility experienced during the year.
- Revised Personal Injuries Guidelines: Revised personal injuries guidelines were adopted by the Judicial Council on 6 March 2021. It is hoped that these changes will lead to a reduction in the cost of personal injury claims which are yet to have been assessed by the Personal Injuries Assessment Board (PIAB). Given the timing of the announcement and the uncertainty surrounding the potential impact, no allowance has been made for these revised guidelines within the year end technical provisions.
- Emergence of latent claims – There is a potential for the emergence of a new type of claim which is currently not present in company data. Due to the nature of its business the company is exposed to aggregations of claims as the business is concentrated by policyholder type, geographical locations, risk exposures and other factors.

Valuation basis, method and assumption differences used for Irish GAAP financial statements

For all lines of business, the best estimate undiscounted Irish GAAP reserves form the basis of the Solvency II technical provisions. These are then discounted as per Solvency II valuation guidelines.

The main difference to the Irish GAAP financial statements is the inclusion of margins for uncertainty within the Irish GAAP financial statements. A 15% margin is applied to all components of the claims reserve. Furthermore, the retro-rated premium asset is reduced by 15%, recognising the uncertainty in that asset also.

Under Solvency II regulation a risk margin is held in addition to the best estimate liabilities. The €40.8 million risk margin is calculated using the cost of capital approach specified in the regulation.

The financial statements also include a provision of €0.5 million (plus margins and unallocated loss adjustment expenses (ULAE)) in respect of the MIBI levy for the year within the insurance reserves. Under Solvency II MIBI provisions are excluded from the technical provisions, and instead included within “Other Liabilities”.

The retro-rated premium asset is included as a credit within the best estimate technical provisions under Solvency II, where it is a separate insurance asset in the Irish GAAP financial statements. The retro-rated premium asset estimate included in the Solvency II Technical Provisions is a best estimate actuarial figure, where the asset in the Irish GAAP financial statements is reduced by a margin for uncertainty of 15%.

The following tables provides a reconciliation between the technical provisions as per the Irish GAAP financial statements and the technical provisions for Solvency II purposes as at 31 December 2020.

2020	Gross of Reinsurance €'000	Net of Reinsurance €'000
Reserves in Financial Statements	643,695	582,676
Exclude MIBI & margins	(530)	(530)
Reserves excluding MIBI	643,165	582,146
Exclude UPR	(18,841)	(18,841)
Add Undiscounted Premium Provision (excluding retro premium)	17,767	19,386
Exclude Margin for Uncertainty	(83,960)	(76,001)
Total Undiscounted Reserves	558,131	506,689
Discounting	8,841	8,040
Discounted Best Estimate Provisions	566,972	514,729
Retro Asset	(27,900)	(27,900)
Technical Provisions Excluding Risk Margin	539,072	486,829
Risk Margin	40,832	40,832
Total Technical Provisions	579,904	527,661

2019	Gross of Reinsurance €'000	Net of Reinsurance €'000
Reserves in Financial Statements	600,541	557,663
Exclude MIBI & margins	(338)	(338)
Reserves excluding MIBI	600,203	557,325
Exclude UPR	(19,534)	(19,534)
Add Undiscounted Premium Provision (excluding retro premium)	16,104	18,403
Exclude Margin for Uncertainty	(82,833)	(76,919)
Total Undiscounted Reserves	513,940	479,275
Discounting	2,658	2,477
Discounted Best Estimate Provisions	516,598	481,752
Retro Asset	(31,504)	(31,504)
Technical Provisions Excluding Risk Margin	485,094	450,248
Risk Margin	35,603	35,603
Total Technical Provisions	520,697	485,851

Refer to [Appendix 3](#) for the S.17.01.02 Non-Life Technical Provisions Template.

The increase in technical provisions can be attributed to a large increase in the net best estimate claims provisions for the General Liability segment. This increase is due to a number of factors including a slowdown in settlements in 2020 due to COVID-19, COVID-19 specific reserves and the ongoing impact of increased insurance covers provided since 2017 through the elimination of deductibles.

D.3 Other Liabilities

The following table analyses the valuation of the company's other liabilities as at 31 December 2020 for both Solvency II purposes and financial statements purposes. The 2019 position has been restated in line the financial statements due to the conversion from IFRS to FRS 102 at year end.

As at 31 December 2020

Ref	Liability Category	Solvency II €'000	Financial statements €'000	Difference €'000
1	Provisions other than technical provisions	500	500	-
2	Deferred Tax Liabilities	3,588	-	3,588
3	Derivatives	89,284	663	88,621
4	Insurance Payables	18,444	18,444	-
5	Reinsurance Payables	787	787	-
6	Trade Payables	5,570	5,570	-
7	Any other liabilities	61,027	47,245	13,782
	Total other liabilities	179,200	73,209	105,991

As at 31 December 2019

Ref	Liability Category	Solvency II €'000	Financial statements Restated €'000	Difference €'000
1	Provisions other than technical provisions	300	500	(200)
2	Deferred Tax Liabilities	3,562	-	3,562
3	Derivatives	65,551	754	64,797
4	Insurance Payables	4,706	4,706	-
5	Reinsurance Payables	1,764	1,764	-
6	Trade Payables	25,784	25,784	-
7	Any other liabilities	30,082	15,235	14,847
	Total other liabilities	131,748	48,742	83,006

Description of the basis, methods and assumptions used for valuation:

Ref	Liability Category	Solvency II	Financial statements
1	Provisions other than technical provisions	Other provisions relate to the company's share of potential provisions of the Motor Insurers' Bureau of Ireland, measured at its carrying value at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.
2	Deferred Tax Liabilities	For the company, the difference between the deferred tax asset in the Irish GAAP financial statements and the deferred tax liability created under Solvency II pertains to the deferred tax on the changes in valuation in moving from Irish GAAP to Solvency II. That is, it is largely driven by the reduction in the (net) technical provisions under Solvency II. This would result in an instantaneous profit, which would incur corporation tax at 12.5%.	A deferred tax asset as opposed to a deferred tax liability is shown in the Irish GAAP financial statements as described above in the asset category section.
3	Derivatives	Under Solvency II, derivative financial instruments are measured at the gross fair value as at the reporting date. The company's derivative financial instruments mainly relate to forward currency contracts. All forward sales are shown as assets and all forward purchases are shown as liabilities.	Under Irish GAAP, derivatives are initially measured at fair value on the date the contract is entered into, and subsequently re-measured at fair value at the reporting date. Each derivative is carried as a financial asset when the fair value is positive and as a financial liability when the fair value is negative.
4	Insurance Payables	Insurance payables relates to insurance creditors, measured at their carrying value as at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.
5	Reinsurance Payables	Insurance payables relates to reinsurance creditors, measured at their carrying value as at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.
6	Trade Payables	Trade payables are measured at their carrying value as at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.
7	Any other liabilities	Other liabilities are measured at their carrying value as at the reporting date.	In the Irish GAAP financial statements, the valuation basis is consistent with the Solvency II valuation principles and therefore, no valuation difference arises.

Refer to [Appendix 4](#) for the S.02.01.02 Solvency II Balance Sheet Template.

Leasing Arrangements

The company's only leasing arrangements relate to its office premises at 1 Grand Canal Square and some office equipment used on a day-to-day operating basis which are leased and are valued at fair value in the Solvency II balance sheet.

Material Contingent Liabilities

The company does not have any other material contingent liabilities and provisions other than technical provisions.

Employee Benefits

The company had the following employee benefit obligations as at 31 December 2020:

	2020 €'000	2019 €'000
Salaries Payable	3,139	2,636
Trade Union Subscriptions Payable	0	1
Pension Payable	0	160
Social Committee Fund	13	8
Holiday Pay Accrual	332	221
Total short-term employee benefit obligations	3,484	3,026

The company does not have any defined benefit plans and contributes only to defined contribution pension schemes.

D.4 Alternative Methods for Valuation

The company uses alternative valuation methods in accordance with Article 10 (5) when valuing a small portion of its investment assets. These alternative valuation methods include the following:

- **Quoted prices for identical or similar assets or liabilities in markets that are not active** – This method is applied to assets which have a quoted price but the asset is illiquid and does not trade often. The company can support the rationale for this valuation approach as the quoted prices applied are for assets with similar characteristics, for example, same instrument type, same credit rating and same ultimate guarantor.
- **Market- corroborated inputs, which may not be directly observable, but are based on or supported by observable market data** – This method is applied to assets such as our investment properties and real estate funds.
Market valuations are carried out each year on our investment properties by the property managing agents using the RICS (Royal Institute of Chartered Surveyors) Valuation – Professional Standards. Every three years a full red book valuation is carried out on each property. On an annual basis, desk-based valuations are carried out and valuation certificates are issued. The company can justify this valuation approach as it is independent and supported by observable market data.

With regards to our real estate funds, the fund managers carry out a desk-based valuation on a monthly basis. Again, the company can justify this valuation approach as it is independent and supported by observable market data.

- ***Unobservable inputs reflecting the assumptions that market participants would use when pricing the asset or liability, including assumptions about risk*** – This method is applied in cases where securities are in liquidation or carried at amortised cost.

The company assesses the adequacy of the use of the above methods on an annual basis through discussions with our investment custodian and external audit review.

E: Capital Management

E.1 Own Funds

The company has a simple capital structure made up of retained earnings only. As at 31 December 2020, the company's eligible amount of own funds to cover the SCR and MCR stood at €683.2 million (2019: €709.9 million) and was comprised entirely of Tier 1 Basic Own Funds. The company manages its capital requirements according to the Capital Management Policy and by assessing its required solvency margins on a regular basis. The Board of Directors review the capital structure of the company on an on-going basis to determine the appropriate level of capital required to pursue the business strategy.

The company uses the Solvency II Standard Formula to quantify risk in the business and its appropriateness is regularly assessed. The Standard Formula is also used to quantify the capital impact of key events and key management actions. It is also used to analyse the change in risk profile from one quarter to the next. The company assesses the significance with which the risk profile deviates from the key assumptions and parameters underlying the SCR. Conceptually, the company estimates Economic Capital from:

- Regulatory Capital.
- An allowance for deviations from Regulatory Capital.
- A consideration of non-quantified risks.

The assessment of Economic Capital also considers:

- Suitable margins above the SCR, as might be required by a target credit rating.
- Required capital for possible strategic initiatives.
- Resilience against certain stress scenarios.
- Recognition of the mutual status of the company and the challenges for capital raising.

The company's capital levels are consistent with the highest credit rating agency financial strength levels. The company has developed risk metrics to quantify the risks to which the business is exposed. A capital model is used to quantify the risks of the business taking into account diversification effects. This is done in the context of the company's Own Risk and Solvency Assessment ("ORSA"), which continues to evolve in parallel with the changing environment and industry best practice. The appropriateness of the capital model is regularly assessed. The company considers overall solvency needs including risks that are beyond the scope of the capital model. This is achieved using a range of sensitivity tests and scenario analysis which are undertaken on an annual basis and are assumed to apply over the business planning period of 3 years.

The material risks of the business are subject to a wide range of stress tests in order to provide an adequate basis for the assessment of the overall solvency needs. Stress testing and related analysis are conducted in line with the ORSA Policy and the results of stress tests are contained in the Risk Report. The identified stresses are decided upon based on discussion with the relevant function manager. The company considers capital requirements and capital efficiency in the context of profitability, expenses and market position relative to peers.

The following table reconciles the difference (reconciliation reserve) between the equity in the financial statements and the basic own funds as calculated for Solvency II purposes.

	2020 €'000	2019 Restated €'000
Total equity in the financial statements	657,178	684,067
Items not recognised in the financial statements		
Best estimate claims provisions	(467,065)	(431,762)
Best estimate premium provisions	(19,764)	(18,486)
Risk margin	(40,832)	(35,604)
Forseeable distribution	-	-
Deferred tax impact	(3,717)	(3,706)
Items not recognised in the Solvency II Balance Sheet		
GAAP claims reserves	456,263	432,262
Unearned premium reserves	18,841	19,535
ULAE	30,617	28,199
Bad debt	454	448
Claims & Premiums margin of uncertainty	76,001	76,919
Inclusion of retro premium as a future cashflow	(23,715)	(26,463)
Asset valuation differences	(1,064)	(15,504)
Basic Own Funds under Solvency II	683,196	709,905

None of the company's own funds are subject to transitional arrangements. The company has no ancillary own funds or subordinated debt. No deductions are applied to own funds and there are no material restrictions affecting their availability and transferability.

The following table provides explanations of the key elements of the reconciliation reserve shown above.

Key element of the reconciliation reserve	Explanation
Risk Margin	The risk margin is designed to ensure that the value of technical provisions is sufficient for another insurer to take over and meet the insurance obligations. It is calculated using a modified Solvency Capital Requirement as specified by EIOPA.
Foreseeable Distributions	The foreseeable distribution shown as zero as at year-end due to the fact that proposed dividends have been included in Other Liabilities.

Deferred Tax Liability	For the company, the difference between the deferred tax asset in the financial statements and the deferred tax liability created under Solvency II pertains to the deferred tax on the changes in valuation in moving from IRISH GAAP to Solvency II. That is, it is largely driven by the reduction in the (net) technical provisions under Solvency II. This would result in an instantaneous profit, which would incur corporation tax at 12.5%.
Unearned Premium Reserves / Best Estimate Premium Provisions	Under Irish GAAP, the company is required to hold a reserve for unearned exposure that is at least equal to the unearned premium. Under Solvency II the best estimate premium provisions is a discounted best estimate. This best estimate includes an allowance for future reinsurance premium and recoveries as Solvency II requires reinsurance to be recognised consistently with the boundary of the underlying insurance contract whereas IRISH GAAP recognises reinsurance from inception of the contract.
Differences between IRISH GAAP liabilities and best estimate liabilities	In the Irish GAAP financial statements technical reserves are undiscounted, as compared with discounted Solvency II technical provisions.
Claims Margin of Uncertainty	Margins of uncertainty are included in the Irish GAAP financial statements. A 16% margin is applied to all components of the claims reserves. Further the retro asset is reduced by 16%, recognising the associated uncertainty. These margins of uncertainty are excluded from Solvency II technical provisions.
Asset Valuation Differences	Valuation differences relate to Property, Plant and Equipment (PPE) and Intangible Asset, both of which are valued at cost less accumulated depreciation in the Irish GAAP financial statements. The company's PPE relates to leasehold improvements and IT assets and its intangible asset relates to IT software. As neither can be sold separately, both are valued at zero under Solvency II valuation principles. The Right-of-Use Asset is not recognised under Irish GAAP while it is recognised at fair value under Solvency II. Provisions for MIBI are included in the Irish GAAP claims reserves but are included in "other provisions" under the Solvency II balance sheet. Retro-rated premium is held as under Insurance Receivables in the Irish GAAP balance sheet but is included in the Solvency II Technical Provisions as future cash inflow.

E.2 Solvency Capital Requirement and Minimum Capital Requirement

As at 31 December 2020, the company had a solvency ratio of 2.6 times the SCR (2019: 2.9 times). The company's SCR and MCR were €259.9 million and €65 million respectively (2019: €248.8 million and €62.2 million respectively).

The following table shows the components of the SCR (using the Standard Formula) as at 31 December 2020.

	€'000 2020	€'000 2019
Market Risk analysed by the following sub-risk modules:	127,248	129,293
• Concentration Risk	23,232	40,249
• Interest-Rate Risk	15,774	17,794
• Currency Risk	4,498	6,931
• Equity Risk	76,040	72,707
• Property Risk	25,664	24,789
• Spread Risk	32,889	33,528
• Market Diversification Benefit	(50,848)	(66,705)
Non-Life Risk analysed by the following sub-risk modules:	174,703	162,962
• Premium and Reserve Risk	172,044	161,138
• Lapse Risk	-	-
• Catastrophe Risk	9,638	6,766
• Non-Life Diversification Benefit	(6,979)	(4,942)
Default Risk analysed by the following sub-risk modules:	17,582	14,989
• Type 1	12,864	9,595
• Type 2	5,738	6,383
• Default Diversification Benefit	(1,020)	(989)
Health Risk analysed by the following sub-risk modules:	845	937
• Premium and Reserve Risk	511	627
• Lapse Risk	-	-
• Catastrophe Risk	557	557
• Health Diversification Benefit	(223)	(247)
Basic Solvency Capital Requirements ("BSCR") pre- Diversification	320,377	308,181
Overall Diversification Benefit	(70,598)	(68,363)
BSCR	249,779	239,818
Operational Risk	16,172	14,553
Loss Absorbing Capacity of Deferred Tax (LACDT)	(6,033)	(5,544)
SCR	259,918	248,827
MCR	64,979	62,247

The company uses EIOPA's Solvency II Standard Formula. It does not use company-specific parameters in its computation; however, it uses one simplification in relation to the allocation of risk mitigation from the non-life and health modules across our reinsurer panel in the default type 1 calculation.

The LACDT is an adjustment which can be applied to the SCR as specified in Article 108 of the Solvency II Directive and corresponding Delegated Acts. This adjustment reflects the potential compensation of unexpected losses through a simultaneous change in deferred taxes.

Undertakings are required to consider the extent to which these deferred taxes are recoverable by assessing their sources of future taxable income.

For 2020, IPB considers its expected profits over its business planning horizon only, i.e. recovering losses over a 3-year timeframe.

As stated above, the Minimum Capital Requirement for the company at 31 December 2020 was €65 million (2019: €62.2 million) which represents the minimum calculated as per the Standard Formula.

E.3 Any use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

The company has not opted to use the duration-based equity risk sub-module of the Solvency II regulations.

E.4 Internal model information

The company applies the standard formula model and does not use an internal model to calculate the Solvency Capital Requirement.

E.5 Non-compliance with the Minimum Capital Requirement and significant non-compliance with the Solvency Capital Requirement

There was no breach of the Solvency Capital Requirement (and hence the Minimum Capital Requirement) over the reporting period.

E.6 Any other information

Refer to the appendices for the templates as at 31 December 2020, relevant to this section. These include:

- [Appendix 5](#) S.23.01.01 Own Funds Template
- [Appendix 6](#) S.25.01.21 Solvency Capital Requirement – Standard Formula Only Template
- [Appendix 7](#) S.28.01.01 Minimum Capital Requirement – Only Life or Only Non-Life Template

Annex

Annual Quantitative Reporting Templates (QRTs)

The following templates are included in this section.

QRT REF	QRT Template name
S.05.01	Premiums, claims and expenses
S.05.02	Premiums, claims and expenses by country
S.19.01	Non-Life Insurance claims
S.17.01	Technical Provisions
S.02.01	Balance Sheet
S.23.01	Own Funds
S.25.01	Solvency Capital Requirement - for undertakings on Standard Formula
S.28.01	Minimum Capital Requirement

Appendix 1A: S.05.01.02 Premiums, claims and expenses by line of business for the year-ended 31 December 2020
Reported in €'000s

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)												Line of business for : accepted non-proportional reinsurance				Total
	Medical expense insurance (1)	Income protection insurance (2)	Workers' compensation insurance (3)	Motor vehicle liability insurance (4)	Other motor insurance (5)	Marine, aviation and transport insurance (6)	Fire and other damage to property insurance (7)	General liability insurance (8)	Credit and suretyship insurance (9)	Legal expenses insurance (10)	Assistance (11)	Miscellaneous financial loss (12)	Health (13)	Casualty (15)	Marine, aviation, transport (16)	Property (14)	
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	
Premiums written																	
Gross Direct business	R0110	282	1,127	0	6,775	1,694	415	28,613	103,625	0	1,603	0	0				144,134
Gross Proportional reinsurance accepted	R0120	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0130												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0140	24	95	0	491	123	20	17,468	8,146	0	111	0	0	0.0	0.0	0.0	26,477
Net	R0200	258	1,032	0	6,284	1,571	395	11,146	95,479	0	1,492	0	0	0.0	0.0	0.0	117,657
Premiums earned																	0
Gross Direct business	R0210	270	1,080	0	6,963	1,741	445	28,854	104,164	0	1,610	0	0				145,127
Gross Proportional reinsurance accepted	R0220	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0230												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0240	24	95	0	491	123	20	17,468	8,146	0	111	0	0	0.0	0.0	0.0	26,477
Net	R0300	246	985	0	6,472	1,618	425	11,386	96,018	0	1,500	0	0	0.0	0.0	0.0	118,650
Claims incurred																	0
Gross Direct business	R0310	-21	-84	0	1,750	438	27	15,626	71,777	0	164	0	0				89,677
Gross Proportional reinsurance accepted	R0320	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0330												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0340	0	0	0	-15	-4	0	10,300	17,944	0	0	0	0	0.0	0.0	0.0	28,225
Net	R0400	-21	-84	0	1,765	441	27	5,326	53,833	0	164	0	0	0.0	0.0	0.0	61,453
Changes in other technical provisions																	0
Gross Direct business	R0410	0	0	0	0	0	0	0	0	0	0	0					0
Gross Proportional reinsurance accepted	R0420	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0430												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0440	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0
Net	R0500	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0
Expenses incurred	R0550	56	223	0	2,005	501	82	6,579	46,907	0	521	0	0	0.0	0.0	0.0	56,873
Administrative expenses																	0
Gross Direct business	R0610	8	30	0	181	45	11	763	2,763	0	43	0	0				3,842
Gross Proportional reinsurance accepted	R0620	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0630												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0640	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0
Net	R0700	8	30	0	181	45	11	763	2,763	0	43	0	0	0.0	0.0	0.0	3,842
Investment management expenses																	0
Gross Direct business	R0710	4	17	0	101	25	6	427	1,545	0	24	0	0				2,149
Gross Proportional reinsurance accepted	R0720	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0730												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0740	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0
Net	R0800	4	17	0	101	25	6	427	1,545	0	24	0	0	0.0	0.0	0.0	2,149
Claims management expenses																	0
Gross Direct business	R0810	12	50	0	966	241	18	1,718	27,483	0	275	0	0				30,763
Gross Proportional reinsurance accepted	R0820	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0830												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0840	0	0	0	3	1	0	-297	-3,504	0	0	0	0	0.0	0.0	0.0	-3,796
Net	R0800	12	50	0	963	241	18	2,015	30,986	0	275	0	0	0.0	0.0	0.0	34,560
Acquisition expenses																	0
Gross Direct business	R0910	7	29	0	175	44	11	741	2,683	0	41	0	0				3,732
Gross Proportional reinsurance accepted	R0920	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R0930												0.0	0.0	0.0	0.0	0
Reinsurers' share	R0940	-1	-3	0	-15	-4	-1	-225	-209	0	-3	0	0	0.0	0.0	0.0	-460
Net	R01000	8	32	0	191	48	11	966	2,892	0	44	0	0	0.0	0.0	0.0	4,192
Overhead expenses																	0
Gross Direct business	R1010	24	95	0	570	143	35	2,408	8,721	0	135	0	0				12,130
Gross Proportional reinsurance accepted	R1020	0	0	0	0	0	0	0	0	0	0	0					0
Gross Non-proportional reinsurance accepted	R1030												0.0	0.0	0.0	0.0	0
Reinsurers' share	R1040	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0
Net	R1000	24	95	0	570	143	35	2,408	8,721	0	135	0	0	0.0	0.0	0.0	12,130
Other expenses	R1200																0
Total expenses	R1300																56,873

Appendix 1B: S.05.02.01 Premiums, claims and expenses by country for the year-ended 31 December 2020

Reported in €'000s

		Home Country	Top 5 countries (by amount of gross premiums written - non-life)					Total Top 5 and home country
		C0010	C0020	C0030	C0040	C0050	C0060	C0070
R0010			FR	IT	IE	GB	CA	
		C0080	C0090	C0100	C110	C0120	C0130	C0140
Premiums written								
Gross Direct business	R0110	144,134	0	0	0	0	0	144,134
Gross Proportional reinsurance accepted	R0120	0	0	0	0	0	0	0
Gross Non-proportional reinsurance accepted	R0130	0	0	0	0	0	0	0
Reinsurers' share	R0140	26,477	0	0	0	0	0	26,477
Net	R0200	117,657	0	0	0	0	0	117,657
Premiums earned								0
Gross Direct business	R0210	145,127	0	0	0	0	0	145,127
Gross Proportional reinsurance accepted	R0220	0	0	0	0	0	0	0
Gross Non-proportional reinsurance accepted	R0230	0	0	0	0	0	0	0
Reinsurers' share	R0240	26,477	0	0	0	0	0	26,477
Net	R0300	118,650	0	0	0	0	0	118,650
Claims incurred								0
Gross Direct business	R0310	90,176	0	0	0	-499	0	89,677
Gross Proportional reinsurance accepted	R0320	0	0	0	0	0	0	0
Gross Non-proportional reinsurance accepted	R0330	0	0	0	0	0	0	0
Reinsurers' share	R0340	28,556	0	0	0	-331	0	28,225
Net	R0400	61,620	0	0	0	-168	0	61,453
Changes in other technical provisions								0
Gross Direct business	R0410	0	0	0	0	0	0	0
Gross Proportional reinsurance accepted	R0420	0	0	0	0	0	0	0
Gross Non-proportional reinsurance accepted	R0430	0	0	0	0	0	0	0
Reinsurers' share	R0440	0	0	0	0	0	0	0
Net	R0500	0	0	0	0	0	0	0
Expenses incurred	R0550	56,150	0	0	0	724	0	56,873
Other expenses	R1200							0
Total expenses	R1300							56,873

Appendix 2: S.19.01.21 Non-Life Insurance Claims year-ended 31 December 2020

Gross Claims Paid for the year-ended 31 December 2020

Reported in €'000s

Line of business	20010	Total
Currency	20030	TOTAL
Accident year / underwriting year	20020	1 - Accident Year
Currency conversion	20040	0.0

Gross Claims Paid (non-cumulative) (absolute amount)

Year	Development year											In Current year	Sum of years (cumulative)
	0	1	2	3	4	5	6	7	8	9	10 & +		
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s
Prior	R0100										3,105	R0100	3,105
N-9	R0160	4,795	8,467	8,638	9,300	7,700	6,895	4,439	3,324	2,195	663	R0160	663
N-8	R0170	3,838	8,079	8,849	10,172	7,411	7,253	4,257	2,708	1,269		R0170	1,269
N-7	R0180	4,904	10,363	10,226	8,752	10,111	8,509	5,656	2,866			R0180	2,866
N-6	R0190	4,950	10,249	10,025	11,402	15,270	10,273	5,160				R0190	5,160
N-5	R0200	6,096	13,307	10,721	12,056	18,587	9,950					R0200	9,950
N-4	R0210	6,740	10,173	12,080	11,345	8,011						R0210	8,011
N-3	R0220	5,490	9,824	11,631	11,140							R0220	11,140
N-2	R0230	7,145	11,118	11,472								R0230	11,472
N-1	R0240	6,828	11,795									R0240	11,795
N	R0250	4,965										R0250	4,965
Total												R0260	70,397
													452,550

Appendix 2: S.19.01.21 Non-Life Insurance Claims Continued

Gross Undiscounted Best Estimate Claims Provisions as at 31 December 2020
Reported in €'000s

Gross undiscounted Best Estimate Claims Provisions
(absolute amount)

Development year												Year end (discounted data)		
Year	0	1	2	3	4	5	6	7	8	9	10 & +			
Prior		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300		C0360
		€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s		€'000s
	R0100											18,608	R0100	18,921
	N-9	R0160	0	0	0	0	23,994	18,012	15,307	14,987	16,225		R0160	16,501
	N-8	R0170	0	0	0	0	24,609	18,066	14,497	12,228	10,958		R0170	11,145
	N-7	R0180	0	0	0	33,432	26,522	20,215	16,196	13,551			R0180	13,780
	N-6	R0190	0	0	53,789	47,526	34,471	25,753	19,211				R0190	19,535
	N-5	R0200	0	76,335	64,391	52,204	54,237	49,678					R0200	50,512
	N-4	R0210	91,254	71,752	61,573	52,935	43,476						R0210	44,196
	N-3	R0220	99,739	79,336	67,438	53,120							R0220	53,998
	N-2	R0230	107,358	87,958	73,587								R0230	74,801
	N-1	R0240	113,638	98,520									R0240	100,148
	N	R0250	115,529											R0250
Total												R0260	520,901	

Appendix 3: S.17.01.02 Non-Life Technical Provisions for the year-ended 31 December 2020

Reported in €'000s

	Direct business and accepted proportional reinsurance						Direct business and accepted proportional reinsurance						Accepted non-proportional reinsurance				Total Non-Life
	Medical C0020	Income C0030	Workers' C0040	Motor vehicle C0050	Other motor C0060	Marine C0070	Fire and other C0080	General C0090	Credit and C0100	Legal C0110	Assistance C0120	Miscellaneous C0130	Non- C0140	Non- C0150	Non- C0160	Non- C0170	
Technical provisions calculated as a whole																	
Direct business	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Accepted proportional reinsurance business	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					0.0
Accepted non-proportional reinsurance	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					0.0
Total recoverable from reinsurance/SPV after the adjustment for expected losses due to counterparty default	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Technical provisions calculated as a sum of BE and RM																	
Best estimate																	
Premium Provisions																	
Gross - Total	24.3	97.4	0.0	775.4	193.8	36.1	2,662.5	14,324.9	0.0	56.6	0.0	0.0	0.0	0.0	0.0	0.0	18,171.0
Gross - Direct business	24.3	97.4	0.0	775.4	193.8	36.1	2,662.5	14,324.9	0.0	56.6	0.0	0.0					18,171.0
Gross - Accepted proportional reinsurance business	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					0.0
Gross - Accepted non-proportional reinsurance business													0.0	0.0	0.0	0.0	0.0
Total recoverable from reinsurance/SPV and Finite Re before the adjustment for expected losses due to counterparty default	-3.9	-15.6	0.0	-35.5	-8.9	-0.7	-1,855.7	333.3	0.0	-6.3	0.0	0.0	0.0	0.0	0.0	0.0	-1,593.2
Recoverables from reinsurance (except SPV and Finite Reinsurance) before adjustment for expected losses	-3.9	-15.6	0.0	-35.5	-8.9	-0.7	-1,855.7	333.3	0.0	-6.3	0.0	0.0	0.0	0.0	0.0	0.0	-1,593.2
Recoverables from SPV before adjustment for expected losses	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Recoverables from Finite Reinsurance before adjustment for expected losses	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	-3.9	-15.6	0.0	-35.5	-8.9	-0.7	-1,855.7	333.3	0.0	-6.3	0.0	0.0	0.0	0.0	0.0	0.0	-1,593.2
Net Best Estimate of Premium Provisions	28.2	113.0	0.0	810.9	202.7	36.7	4,518.3	13,991.6	0.0	62.8	0.0	0.0	0.0	0.0	0.0	0.0	19,764.2
Claims provisions																	
Gross - Total	115.2	460.8	0.0	12,520.0	3,130.0	207.4	20,301.4	482,688.8	0.0	1,467.6	0.0	0.0	0.0	0.0	0.0	0.0	520,901.2
Gross - Direct business	115.2	460.8	0.0	12,520.0	3,130.0	207.4	20,301.4	482,688.8	0.0	1,467.6	0.0	0.0					520,901.2
Gross - Accepted proportional reinsurance business	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					0
Gross - Accepted non-proportional reinsurance business													0.0	0.0	0.0	0.0	0.0
Total recoverable from reinsurance/SPV and Finite Re before the adjustment for expected losses due to counterparty default	0.0	0.0	0.0	163.4	40.9	0.0	12,257.3	41,374.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	53,836.2
Recoverables from reinsurance (except SPV and Finite Reinsurance) before adjustment for expected losses	0.0	0.0	0.0	163.4	40.9	0.0	12,257.3	41,374.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	53,836.2
Recoverables from SPV before adjustment for expected losses	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Recoverables from Finite Reinsurance before adjustment for expected losses	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	0.0	0.0	0.0	163.4	40.9	0.0	12,257.3	41,374.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	53,836.2
Net Best Estimate of Claims Provisions	115.2	460.8	0.0	12,356.6	3,089.1	207.4	8,044.1	441,324.2	0.0	1,467.6	0.0	0.0	0.0	0.0	0.0	0.0	467,065.0
Total Best estimate - Gross	139.5	558.1	0.0	13,295.4	3,323.8	243.5	22,963.9	497,023.7	0.0	1,524.2	0.0	0.0	0.0	0.0	0.0	0.0	539,072.2
Total Best estimate - Net	143.4	573.7	0.0	13,167.4	3,291.9	244.2	12,562.3	455,315.8	0.0	1,530.4	0.0	0.0	0.0	0.0	0.0	0.0	486,829.2
Risk margin	12.0	48.1	0.0	1,104.4	276.1	20.5	1,053.7	38,189.3	0.0	128.4	0.0	0.0	0.0	0.0	0.0	0.0	40,832.4
Amount of the transitional on Technical Provisions																	
TP as a whole	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Best Estimate	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Risk Margin	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Technical provisions																	
Technical provisions - total	151.6	606.3	0.0	14,399.8	3,599.9	264.0	24,017.6	535,212.0	0.0	1,652.5	0.0	0.0	0.0	0.0	0.0	0.0	579,904.6
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	-3.9	-15.6	0.0	127.8	32.0	-0.7	10,401.6	41,707.9	0.0	-6.3	0.0	0.0	0.0	0.0	0.0	0.0	52,243.0
Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	155.5	621.9	0.0	14,271.9	3,568.0	264.6	13,616.0	493,505.1	0.0	1,658.8	0.0	0.0	0.0	0.0	0.0	0.0	527,661.7
Line of Business: further segmentation (Homogeneous Risk Groups)																	
Premium provisions - Total number of homogeneous risk groups	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Claims provisions - Total number of homogeneous risk groups	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Cash-flows of the Best estimate of Premium Provisions (Gross)																	
Cash out-flows																	
Future benefits and claims	23.0	91.9	0.0	731.5	182.9	34.0	2,511.8	13,514.1	0.0	53.4	0.0	0.0	0.0	0.0	0.0	0.0	17,142.5
Future expenses and other cash-out-flows	1.4	5.5	0.0	43.9	11.0	2.0	150.7	810.8	0.0	3.2	0.0	0.0	0.0	0.0	0.0	0.0	1,028.5
Cash in-flows																	
Future premiums	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Other cash-in-flows (incl. Recoverable from salvages and subrogations)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Cash-flows of the Best estimate of Claims Provisions (Gross)																	
Cash out-flows																	
Future benefits and claims	19.1	434.7	0.0	11,811.3	2,952.8	195.7	19,152.3	482,142.5	0.0	1,384.5	0.0	0.0	0.0	0.0	0.0	0.0	518,182.5
Future expenses and other cash-out-flows	6.5	26.1	0.0	708.7	177.2	11.7	1,148.1	28,928.5	0.0	83.1	0.0	0.0	0.0	0.0	0.0	0.0	31,080.947
Cash in-flows																	
Future premiums	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28,372.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28,372.3
Other cash-in-flows (incl. Recoverable from salvages and subrogations)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Percentage of gross Best Estimate calculated using approximations	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Best estimate subject to transitional of the interest rate	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Technical provisions without transitional on interest rate	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Best estimate subject to volatility adjustment	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Technical provisions without volatility adjustment and without others transitional measures	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Appendix 4: S.02.01.02 Balance Sheet as at the year-ended 31 December 2020

Reported in €'000s

	Solvency II value	Statutory accounts
	C0010	C0020
Assets		
Goodwill	R0010	0.0
Deferred acquisition costs	R0020	0.0
Intangible assets	R0030	689
Deferred tax assets	R0040	129
Pension benefit surplus	R0050	0
Property, plant & equipment held for own use	R0060	365
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	1,094,902
Property (other than for own use)	R0080	88,870
Holdings in related undertakings, including participations	R0090	0
Equities	R0100	122,148
Equities - listed	R0110	121,718
Equities - unlisted	R0120	430
Bonds	R0130	752,315
Government Bonds	R0140	486,106
Corporate Bonds	R0150	266,208
Structured notes	R0160	0
Collateralised securities	R0170	0
Collective Investments Undertakings	R0180	70,577
Derivatives	R0190	1,128
Deposits other than cash equivalents	R0200	59,864
Other investments	R0210	0
Assets held for index-linked and unit-linked contracts	R0220	0
Loans and mortgages	R0230	13,968
Loans on policies	R0240	0
Loans and mortgages to individuals	R0250	0
Other loans and mortgages	R0260	13,968
Reinsurance recoverables from:	R0270	61,019
Non-life and health similar to non-life	R0280	61,019
Non-life excluding health	R0290	61,019
Health similar to non-life	R0300	0
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	0
Health similar to life	R0320	0
Life excluding health and index-linked and unit-linked	R0330	0
Life index-linked and unit-linked	R0340	0
Deposits to cedants	R0350	0
Insurance and intermediaries receivables	R0360	28,596
Reinsurance receivables	R0370	2,232
Receivables (trade, not insurance)	R0380	4,202
Own shares (held directly)	R0390	0
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	0
Cash and cash equivalents	R0410	163,404
Any other assets, not elsewhere shown	R0420	4,075
Total assets	R0500	1,373,582

Appendix 4: S.02.01.02 Balance Sheet as at the year-ended 31 December 2020 Continued

Reported in €'000s

	Solvency II value	Statutory accounts
	C0010	C0020
Liabilities		
Technical provisions – non-life	R0510 579,905	643,195
Technical provisions – non-life (excluding health)	R0520 579,147	642,198
Technical provisions calculated as a whole	R0530 0	0
Best Estimate	R0540 538,375	0
Risk margin	R0550 40,772	0
Technical provisions - health (similar to non-life)	R0560 758	997
Technical provisions calculated as a whole	R0570 0	0
Best Estimate	R0580 698	0
Risk margin	R0590 60	0
Technical provisions - life (excluding index-linked and unit-linked)	R0600 0	0
Technical provisions - health (similar to life)	R0610 0	0
Technical provisions calculated as a whole	R0620 0	0
Best Estimate	R0630 0	0
Risk margin	R0640 0	0
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650 0	0
Technical provisions calculated as a whole	R0660 0	0
Best Estimate	R0670 0	0
Risk margin	R0680 0	0
Technical provisions – index-linked and unit-linked	R0690 0	0
Technical provisions calculated as a whole	R0700 0	0
Best Estimate	R0710 0	0
Risk margin	R0720 0	0
Other technical provisions	R0730 0	0
Contingent liabilities	R0740 0	0
Provisions other than technical provisions	R0750 500	500
Pension benefit obligations	R0760 0	0
Deposits from reinsurers	R0770 0	0
Deferred tax liabilities	R0780 3,588	0
Derivatives	R0790 89,284	663
Debts owed to credit institutions	R0800 13,782	0
Financial liabilities other than debts owed to credit institutions	ER0801 0	0
Insurance & intermediaries payables	ER0802 18,444	18,444
Reinsurance payables	ER0803 787	787
Payables (trade, not insurance)	R0810 5,570	5,570
Subordinated liabilities	ER0811 0	0
Subordinated liabilities not in Basic Own Funds	ER0812 0	0
Subordinated liabilities in Basic Own Funds	ER0813 0	0
Any other liabilities, not elsewhere shown	ER0814 47,245	47,245
Total liabilities	ER0815 759,105	716,404
Excess of assets over liabilities	R0820 683,196	657,178

Reported in €'000s

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Appendix 6: S.25.01.01 Solvency Capital Requirement – for undertakings on Standard Formula – as at 31 December 2020
Reported in €'000s

Article 112

Z0010

2 - Regular reporting

Market risk
Counterparty default risk
Life underwriting risk
Health underwriting risk
Non-life underwriting risk
Diversification
Intangible asset risk
Basic Solvency Capital Requirement

R0010
R0020
R0030
R0040
R0050
R0060
R0070
R0100

Net solvency capital	Gross solvency	Allocation from
C0030	C0040	C0050
127,248	127,248	0.0
17,582	17,582	0.0
0	0	0.0
845	845	0.0
174,703	174,703	0.0
-70,598	-70,598	
0	0	
249,779	249,779	

Calculation of Solvency Capital Requirement

Adjustment due to RFF/MAP nSCR aggregation
Operational risk
Loss-absorbing capacity of technical provisions
Loss-absorbing capacity of deferred taxes
Capital requirement for business operated in accordance with Art. 4 of Directive

Solvency Capital Requirement excluding capital add-on

Capital add-on already set

Solvency capital requirement for undertakings under consolidated method

Other information on SCR

Capital requirement for duration-based equity risk sub-module
Total amount of Notional Solvency Capital Requirements for remaining part
Total amount of Notional Solvency Capital Requirements for ring fenced funds
Total amount of Notional Solvency Capital Requirements for matching
Diversification effects due to RFF nSCR aggregation for article 304
Method used to calculate the adjustment due to RFF/MAP nSCR aggregation
Net future discretionary benefits

R0120
R0130
R0140
R0150
R0160
R0200
R0210
R0220

C0100
0
16,172
0
-6,033
0
259,918
0
259,918
0.0
0.0
0.0
0.0
0.0
4 - No adjustment
0.0

R0400
R0410
R0420
R0430
R0440
R0450
R0460

Appendix 7: S.28.01.01 Minimum Capital Requirement – Only life or only non-life insurance or reinsurance activity – as at 31 December 2020
Reported in €'000s

Linear formula component for non-life insurance and reinsurance obligations

	C0010
MCRNL Result	R0010 64,030

	Net (of reinsurance/SPV) best	Net (of reinsurance) written premiums in the
	C0020	C0030
Medical expense insurance and proportional reinsurance	R0020 143	258
Income protection insurance and proportional reinsurance	R0030 574	1,032
Workers' compensation insurance and proportional reinsurance	R0040 0	0
Motor vehicle liability insurance and proportional reinsurance	R0050 13,167	6,284
Other motor insurance and proportional reinsurance	R0060 3,292	1,571
Marine, aviation and transport insurance and proportional reinsurance	R0070 244	395
Fire and other damage to property insurance and proportional reinsurance	R0080 12,562	11,146
General liability insurance and proportional reinsurance	R0090 455,316	95,479
Credit and suretyship insurance and proportional reinsurance	R0100 0	0
Legal expenses insurance and proportional reinsurance	R0110 1,530	1,492
Assistance and proportional reinsurance	R0120 0	0
Miscellaneous financial loss insurance and proportional reinsurance	R0130 0	0
Non-proportional health reinsurance	R0140 0	0
Non-proportional casualty reinsurance	R0150 0	0
Non-proportional marine, aviation and transport reinsurance	R0160 0	0
Non-proportional property reinsurance	R0170 0	0

Linear formula component for life insurance and reinsurance obligations

	C0040
MCRL Result	R0200 0.0

	Net (of reinsurance/SPV) best	Net (of reinsurance/SPV) total capital at risk
	C0050	C0060
Obligations with profit participation - guaranteed benefits	R0210 0.0	
Obligations with profit participation - future discretionary benefits	R0220 0.0	
Index-linked and unit-linked insurance obligations	R0230 0.0	
Other life (re)insurance and health (re)insurance obligations	R0240 0.0	
Total capital at risk for all life (re)insurance obligations	R0250	0.0

Overall MCR calculation

	C0070
Linear MCR	R0300 64,030
SCR	R0310 259,918
MCR cap	R0320 116,963
MCR floor	R0330 64,979
Combined MCR	R0340 64,979
Absolute floor of the MCR	R0350 3,700
	C0070
Minimum Capital Requirement	R0400 64,979